



Dear patient,

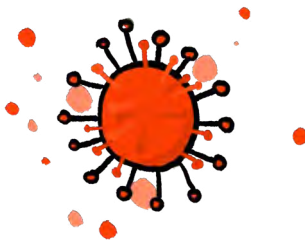
## Your operation at hospital



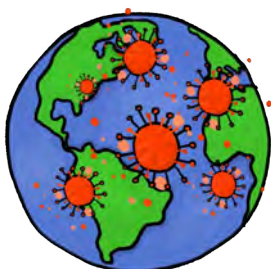
We are writing to you because you are on the waiting list for a test or **procedure** at the hospital.

A **procedure** is medical treatment to make something better.

We are checking whether you want to stay on the waiting list.



We have all had to do things differently because of **COVID-19**.



**COVID-19** is also called Coronavirus. It is an illness that is spreading around the world. It can affect your lungs and breathing.



## Waiting list

You are on a waiting list for your test or procedure.



The name of your consultant is:



The name of the hospital is:



The hospital department is called:



## What do you think?

We want to know if you would like to stay on the waiting list. Or if you would prefer to cancel your test or procedure.



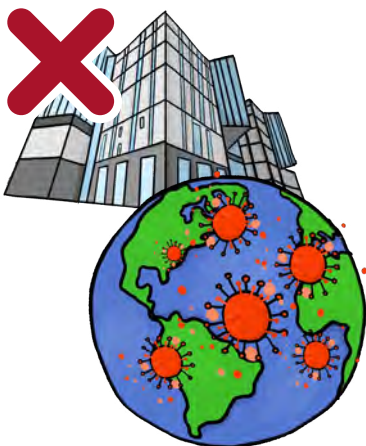
We have 6 options for you to choose from:

1. I would like to go ahead with my procedure and stay on the waiting list.



2. I would like to go ahead with my procedure and stay on the waiting list, but my **symptoms** are worse.

**Symptoms** are effects of a disease noticed by the patient. For example headaches or feeling sick.



3. I would like to go ahead with my procedure but would like wait until after the COVID-19 **pandemic**. I am not comfortable coming into hospital at this time.

**Pandemic** means the illness is spreading round the world.



4. I would like to go ahead with my procedure but would like to delay coming into hospital for a reason that is not to do with the COVID-19 pandemic.



5. I am now better and/or I don't want to have the procedure anymore. I can be discharged.



6. I have had my procedure already and no longer need to be on this waiting list.



If you are responding to the text message we sent you, please tell us which option you want to choose by:



Telephone:  
**0161 947 0770** or **0800 092 4020**  
8:00am to 6:00pm. Monday to Friday.



Online form:  
Click on the link that is in your text message.



\*\*\*\*

To complete the online form you will need to enter:

- your date of birth
- the PIN number that you got in your text message.



If you are responding to the letter we sent you about your test or procedure, you should tell us which option you want to choose by:



Telephone:

**0161 947 0770** or **0800 092 4020**

8:00am to 6:00pm. Monday to Friday.



Online Form: Use the link that is written in your letter.



To complete the online form you will need to enter your:

- date of birth
- NHS number - this is written at the top of your letter
- patient ID number - this is written at the top of your letter.



You can fill in the form on your smartphone, tablet or computer.



## More information

If you want to know more about how we are keeping people safe from Coronavirus please go to:

[www.mft.nhs.uk/coronavirus-covid-19](http://www.mft.nhs.uk/coronavirus-covid-19)



We look forward to hearing from you.



**Miss T S Onon**

Joint Group Medical Director /  
Responsible Officer



**Professor J M Eddleston**

Joint Group Medical Director /  
Caldicott Guardian