MANCHESTER UNIVERSITY NHS FOUNDATION TRUST

BOARD OF DIRECTORS (PUBLIC)

Report of:	Michael McCourt Chief Executive, Manchester Local Care Organisation
Paper prepared by:	Elliot Shuttleworth Programme Manager, Manchester Local Care Organisation
Date of paper:	2nd May 2018
Subject:	Manchester Local Care Organisation
Purpose of Report:	Indicate which by ✓ • Information to note ✓ • Support • Resolution • Scrutiny & Assurance
Consideration of Risk against Key Priorities:	Leading on the development and implementation of integrated care.
Recommendations:	To note the contents of the report, including progress and key actions.
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1) Purpose

On 1st April 2018, the Manchester Local Care Organisation (MLCO) was established. The MLCO has a single leadership structure to provide integrated health and social care across the communities and neighbourhoods of Manchester as provisionally set out in the LCO prospectus released in March 2017 by Manchester Health and Care Commissioning (MHCC).

The purpose of this paper is to provide an update on the progress made regarding the development of the MLCO.

2) Partnering Agreement

The Governance Working Group, which has representation from all MLCO Partners, has produced a Partnering Agreement with associated schedules, including but not limited to, the scope of the MLCO, delegated authorities and the reserved matters of Partner organisations. This is a legally binding document which commits the Partners to the supporting the establishment and the delivery of the MLCO, realising the ambition set out provisionally in the LCO Prospectus.

Further to the approval of the MLCO Partnership Board, the Partnering Agreement was formally approved and signed by all Partner organisations internal governance processes during March 2018, ahead of go live in April 2018. It has been agreed that a review of the efficacy of the Partnering Agreement will take place during Quarter 1 2018/19 via the Governance Working Group.

3) MLCO 2018/19 Business Plan

The MLCO 2018/19 Business Plan was approved by Partners at the MLCO Partnership Board, 29th March 2018. The Business Plan provides an update on the progress made to date in the establishment of the organisation and sets out the key priorities of the MLCO in 2018/19 with plans to deliver these.

As part of the production of the MLCO 2018/19 Business Plan, a Financial Plan for 2018/19 has also been produced. This Plan has been co-produced with Partner organisations and was put forward for formal approval at the Finance Transformation Accountability Board (FTAB) meeting in April 2018.

4) MLCO 2018/19 Deliverables

The MLCO, in collaboration with MHCC, have co-designed and agreed a set of deliverables that are to be achieved throughout 2018/19. The document describes what the MLCO will deliver, when it will deliver and captures what success looks like. The deliverables have also been created to focus on outcomes that are within the gift of the MLCO to deliver.

The deliverables have been categorised into 6 objective areas, with 3 corporate objectives and 3 service objectives as follows:

Corporate Objectives

1. Safe Transition and a safe start
2. Improving lives through Population Health and primary care
3. Redesigning Core Services

Service Objectives

1. Financial Sustainability
2. Organisational Strategy for the MLCO
3. Preparing the MLCO for 19/20 and beyond

The reporting arrangements in regards to the deliverables are currently being established, however progress against their delivery will be reported on a quarterly basis to both the MLCO Partnership Board and to MHCC.

5) New Models of Care

The new care models that the MLCO is responsible for mobilising, funded through the GM Transformation Fund and Adult Social Care Grant, continue to progress through the key phases of business case, design, mobilisation, implementation and evaluation.

The pilot of High Impact Primary Care (HiPC) in 3 neighbourhoods is now fully mobilised and the service is operational. Whilst still in its early stages there is evidence to suggest that there has been a positive impact on patients as part of the HiPC cohort, such as a reduction in A&E attendances. The metrics of reporting these outcomes are in the process of being finalised.

Health Development Coordinators and Community Links for Health are operational in the North of the City and the recruitment of staff into the additional reablement capacity and complex reablement service has commenced. A number of the models are still progressing through the stages of business case development and approval and design through to evaluation, for example the Crisis Response business case was formally approved at the Transformation Accountability Board (TAB), April 18th 2018.

The MLCO has worked with MHCC to re-profile and re-baseline the benefits realisation plans for the new models of care. It should also be noted that MLCO is currently working with partners to clarify the reporting and assurance arrangements that exist and are being developed to ensure that this can be as streamlined as possible in conjunction with the 2018/19 deliverables.

6) North Manchester Community Services

A North Manchester Community Health Services Transfer Committee was established with representation from relevant stakeholders, with the purpose to ensure safe and effective transfer of North Manchester Community Services. The committee successfully facilitated and oversaw the transfer of the contract from Pennine Acute Hospital NHS Trust (PAHT) to MFT on 1st April 2018.

A service level agreement was established between the two organisations until July 2018, with the TUPE transfer of staff associated with the services to be complete by July 2018. An Implementation Group has been established to manage this process with relevant representation from MLCO, MFT and PAHT. This group will report to the North Manchester Community Health Services Transfer Committee and met for the first time in April 2018.

6) Recommendation

The Board of Directors are asked to note the following:

- The MLCO was established and became operational from April 2018 to provide integrated health and social care across the communities and neighbourhoods of Manchester;
- the approval of a suite of documents pertaining to the establishment of the MLCO, including the legally binding Partnering Agreement and the MLCO 2018/19 Business Plan;
- the development of an agreed set of priorities and deliverables for the MLCO that have been co-designed and agreed with Manchester Health and Care Commissioning.
- Progress to date on the new models of care, including the continued implementation of schemes such as High Impact Primary Care and joint review of benefits realization plans with MHCC; and
- The transfer of the North Manchester Community Health contract from PAHT to MFT in April 2018 and the planned TUPE transfer of staff in scope by July 2018.

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