



Manchester University
NHS Foundation Trust

WELCOME TO THE COUNCIL OF GOVERNORS

Wednesday, 16th May 2018

MIKE DEEGAN

Chief Executive Officer

Manchester University NHS Foundation Trust

The Risk Management & Assurance Process:

- High Level risks are those risks scoring 15 or above on the Trust Risk Register. These are derived from each of the Hospital/MCS risk registers
- Full review undertaken at Group Risk Management Committee; mitigating actions agreed and reported to the Audit Committee and Board of Directors
- All High Level risks are linked to the Board Assurance Framework which is reviewed by the Audit Committee, Board of Directors & Scrutiny Committees

Assessment of the anticipated length of time the risk will remain on the risk register at a high level:

- **S** Short term: 0-6 months
- **M** Medium term: 7-18months
- **L** Long term: 19 months +

- RAG rating on progress

Red	Amber	Green
Delay in implementation of action plan or unknown timescale. More assurance needed that planned action will fully mitigate the risk in an acceptable timescale.	Progress being made on mitigating action – anticipated that risk will be mitigated in the projected timescale but more assurance needed.	Good progress being made on mitigating actions – anticipated that high level risk will be reduced in the planned timescale.

Current High Level Risks – Scored 15 or above

Risk	Current Status (16/05/18)	Risk Term Short, Medium, Long
Timely Access to Emergency Services – Failure to deliver the 4 hour wait standard	A	M
RMCH Urgent Care & Emergency Care Capacity	A	M
SMH Obstetric Capacity	A	M
Delivery of the 6 weeks wait diagnostics target	G	S
Group delivery of the RTT 18 weeks standard	A	M
Timely access to Cancer Services (Delivery of the 62 day standard)	A	M

Current High Level Risks – Scored 15 or above

Risk	Current Status (16/05/18)	<u>Risk Term</u> Short, Medium, Long
Compliance with Regulations – Electrical	A	M
Compliance with Regulations – Fire Stopping	G	M
Central Site Management of Patient Records	G	M
Clinical Quality of Health Records	A	L
Cyber Security	A	L
Compound risk relating to the proposed acquisition of NMGH	A	L

Current High Level Risks – Scored 15 or above

Risk	Current Status (16/05/18)	<u>Risk Term</u> Short, Medium, Long
Communications of diagnostic test & screening results	A	L
Adult Congenital Heart Services	A	M
Financial Sustainability	R	L
Regulatory (CQC) Compliance Evidence	G	M
Appraisal Compliance	A	M
Critical Care Monitoring Station (RMCH)	G	S

QUESTIONS ?



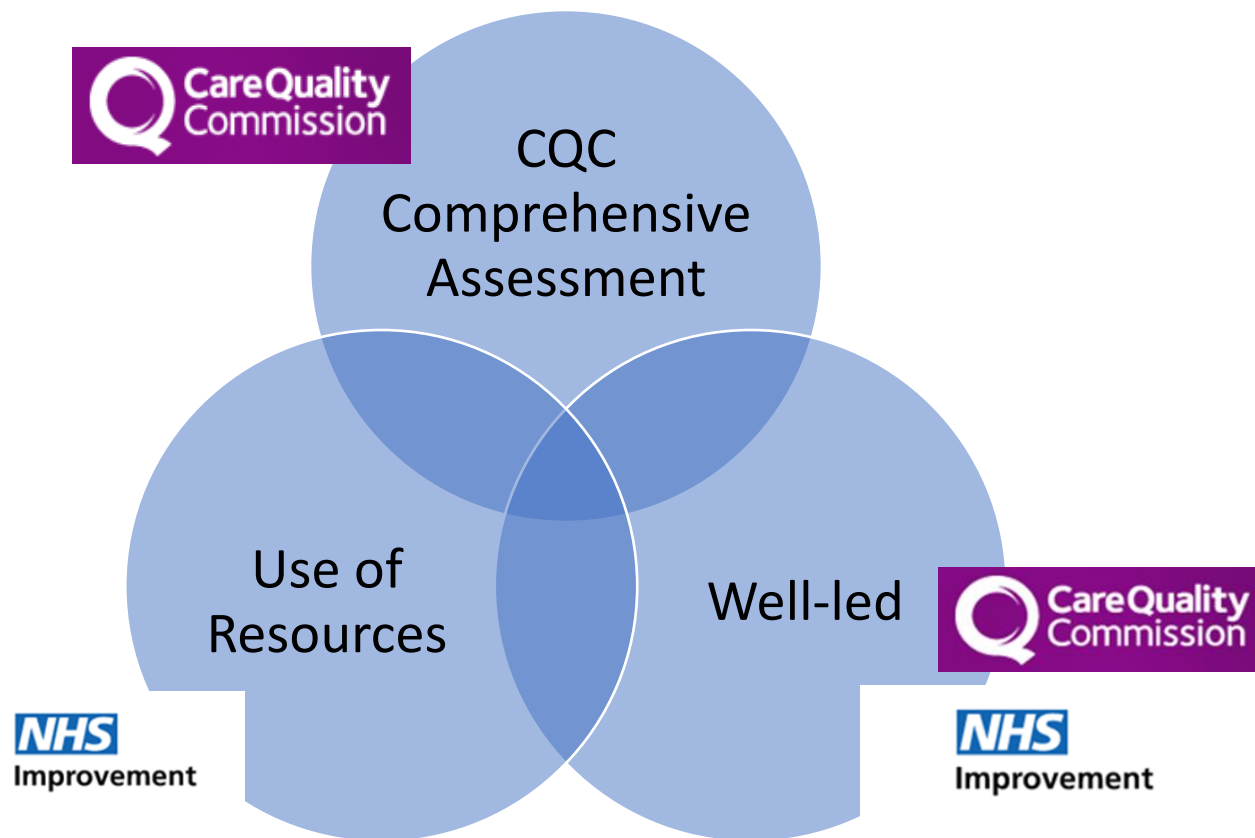
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Continuing to Shine Preparing for a CQC Inspection

Professor Cheryl Lenney, Chief Nurse



Assessment Types....



The Regulations

Health and Social Care Act 2008 (Regulated Activities) Regulations 2014

Regulation 5: Fit and proper persons: directors

These regulations are part of the fundamental standards of care

Regulation 9: **Person-centred** care

Regulation 10: **Dignity** and **respect**

Regulation 11: Need for **consent**

Regulation 12: **Safe** care and treatment

Regulation 13: **Safeguarding** service users from abuse and improper treatment

Regulation 14: Meeting **nutritional** and **hydration** needs

Regulation 15: **Premises** and **equipment**

Regulation 16: Receiving and acting on **complaints**

Regulation 17: Good **governance**

Regulation 18: **Staffing**

Regulation 19: **Fit and proper persons** employed

Regulation 20: Duty of **candour**

Registered Activities

These are the activities (what it is we do) registered with the CQC that we undertake in our various premises and helps them understand what type of organisation we are.

They include activities such as:

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the Mental Health Act 1983
- Surgical procedures
- Diagnostic and screening procedures

Acute core services

Urgent and emergency services
Medical care (including older people's care)
Surgery
Critical care
Maternity
Services for children and young people
End of life care
Outpatients

Acute specialist core services

Neonatal services
Transition services

Mental Health Care in Acute Trusts

Community core services

Community health services for adults
Community health services for children, young people and families
Community health inpatient services
Community end of life care

Mental Health

Child and Adolescent Mental Health Wards
Specialist community mental health services for children and young people



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Core Services

Additional Services

Acute

Gynaecology
Diagnostic imaging
Rehabilitation
Spinal injuries

Community health

Community dentistry
Sexual health services
Urgent care



Registration and Ratings - Current

MRI – MRI, REH, SMH, RMCH Good	Wythenshawe Hospital Requires Improvement
Trafford Hospital Good	Altrincham Hospital Good
Withington Hospital Good	Community Services Good / RI
Renal Satellites Good	University Dental Hospital Not Inspected

Registration - Proposed

Manchester Royal Infirmary	Wythenshawe Hospital	Trafford Hospital
Altrincham Hospital	Withington Hospital	Community Services – to include revised LCO arrangements
Renal Satellites	University Dental Hospital	Manchester Royal Eye Hospital
Royal Manchester Children’s Hospital	Saint Mary’s Hospital	

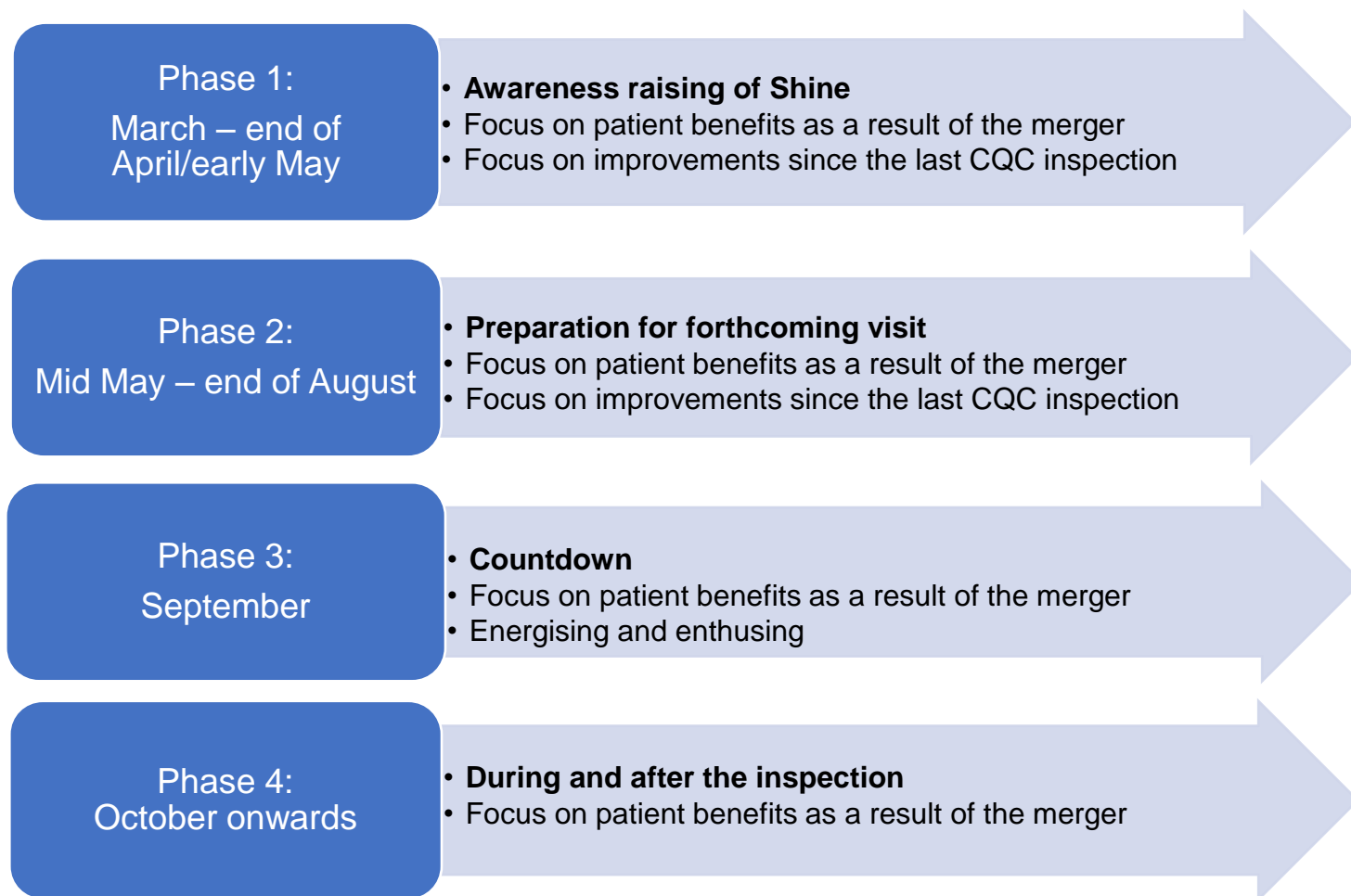
Where are we now?

- Shine Group
- Comprehensive Inspection Self Assessment – all Hospitals/ MCS / LCO and Corporate Services by end of May
- Well-led self-assessment – Group and Hospital/MCS/LCO – Board of Directors – July 18
- Use of Resources – self-assessment and report
- Regular engagement with CQC and other stakeholders e.g. Lead Commissioner

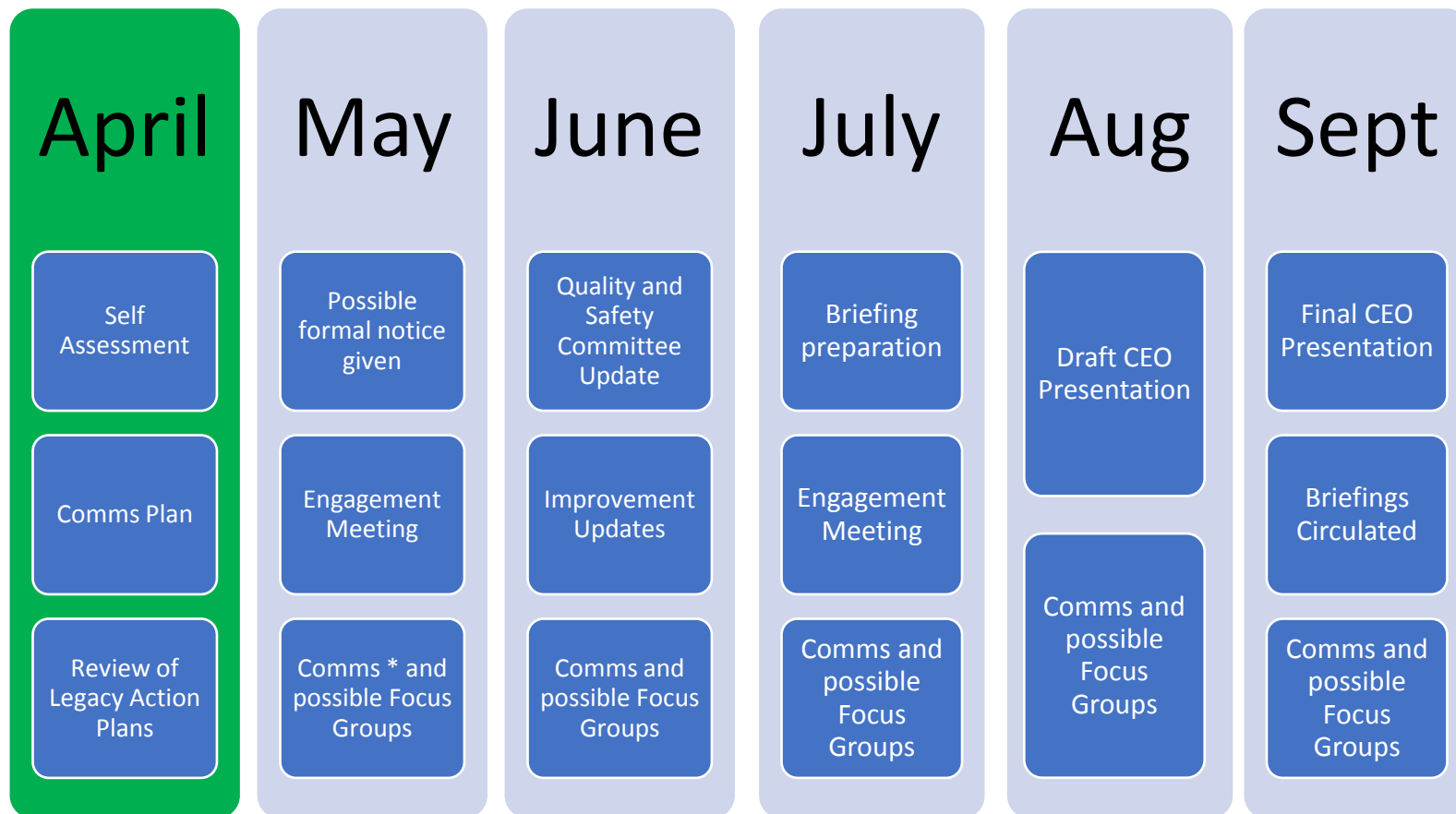


Phased Communications Plan

The plan will be phased into four focus areas around the CQC inspection:



Next Steps



*includes staff, governors and stakeholders



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Discussion





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