

Our Forward Plans

Tell us what matters to you

Each year we develop our forward plans which set out what we plan to do in the coming year. In order to ensure that our plans meet the needs of our patients and their families, we are seeking your views on which areas we should prioritise in 2020/21.

The Trust's vision and strategic aims set out the longer-term aspirations of our organisation, describing what we want to achieve and how we would want the Trust to develop over the next five years. Our vision and strategic aims are:

Vision	<p>Our vision is to improve the health and quality of life of our diverse population by building an organisation that:</p> <ul style="list-style-type: none"> • Excels in quality, safety, patient experience, research, innovation and teaching; • Attracts, develops and retains great people, and; • Is recognised internationally as a leading healthcare provider.
Strategic Aims	To complete the creation of a Single Hospital Service for Manchester (Manchester University NHS Foundation Trust), with minimal disruption whilst ensuring that the planned benefits are realised in a timely manner.
	To improve patient safety, clinical quality and outcomes.
	To improve the experience of patients, carers and their families.
	To develop single services that build on the best from across all our hospitals.
	To develop our research portfolio and deliver cutting edge care to patients.
	To develop our workforce enabling each member of staff to reach their full potential.
	To achieve financial sustainability.

In planning for the coming year, we aim to engage with a wide range of stakeholders including patients and their families, staff, partner organisations and the wider public. Understanding their views helps us to develop our services that meet the needs of all of the communities that we serve.

Seeking and listening to the views of our members, patients and the public is very important to our Board of Directors and Governors (whose role is to represent the views of the members and the wider public interest). Last year, we surveyed members and the public directly, asking which areas they felt that we should prioritise in 2019/20. The feedback that we received enabled us to identify areas that we needed to address. These included:

- outpatient waiting time and appointments
- staffing levels
- issues related to patients being asked to repeat the same information because medical records are not stored electronically and cannot be shared across organisations

These themes were built into our plans. Please see more details on our website which shows what we plan to do for each of the areas identified.

mft.nhs.uk/the-trust/governors-and-members/our-forward-plans



Your views

Scan here to complete the survey online or go to: tinyurl.com/y3l8sgkp by Monday 7th October 2019.

Our Forward Plans

Tell us your views

We would be grateful if you would take a few minutes to tell us your views about what our priorities for 2020/21 should be. This could be for any of our nine hospitals or for the whole Trust (Manchester University NHS Foundation Trust).

The views and opinions received will be considered by the Board of Directors and Governors as part of our Annual Forward Planning Process.

Please tick the box(es) below to indicate which hospital(s) your views refer to:

- | | |
|---|--|
| <input type="checkbox"/> Altrincham Hospital | <input type="checkbox"/> Saint Mary's Hospital |
| <input type="checkbox"/> Manchester Royal Eye Hospital | <input type="checkbox"/> Trafford General Hospital |
| <input type="checkbox"/> Manchester Royal Infirmary | <input type="checkbox"/> Withington Community Hospital |
| <input type="checkbox"/> Royal Manchester Children's Hospital | <input type="checkbox"/> Wythenshawe Hospital |
| <input type="checkbox"/> University Dental Hospital of Manchester | <input type="checkbox"/> all of MFT |

About You

Please provide the following details to ensure we have received the views of a wide variety of people.

Home postcode:

Are You? (tick one box)

- | | |
|--|--|
| <input type="checkbox"/> A staff member | <input type="checkbox"/> General public |
| <input type="checkbox"/> A public member | <input type="checkbox"/> Don't know/not sure |

Your Age Group (tick one box)

- | | |
|--|---|
| <input type="checkbox"/> 16 years or under | <input type="checkbox"/> 22 years or over |
| <input type="checkbox"/> 17-21 years | |

Write your views about what our key priorities for 2020/21 should be in the space provided

Thank you for sharing your views.

Send back to the Foundation Trust Membership Office via the freepost address (no stamp needed) on the reverse of this page. Or you can scan and email it to: ft.enquiries@mft.nhs.uk by Monday 7th October 2019.

Please note: The data that you supply will be used only to contact you about the Trust's Membership and/or other related issues and will be stored in accordance with the Data Protection Act (full details available upon request). Your data will not be shared with any third parties and by providing your details, you will be giving consent to the processing of your information. A copy of MFT's privacy notice can be found on the Trust's website mft.nhs.uk/privacy-policy

Priority theme	Share your views and tell us what is important to you
<p>Possible 'Research' Priorities:</p> <p>Undertaking ground breaking research to discover and develop new treatments and giving patients access to new and experimental treatments</p>	<p>An NHS Research priority that is important to me is:</p>
<p>Possible 'People' Priorities:</p> <p>Delivering excellent education and learning to all our staff and looking after them to ensure that our Trust is a great place to work</p>	<p>An NHS People (Staff) priority that is important to me is:</p>
<p>Possible 'Finance' Priorities:</p> <p>Achieving our financial targets and using digital technologies to support this</p>	<p>An NHS Financial priority that is important to me is:</p>
<p>Possible 'Quality' Priorities:</p> <p>Providing safe, high quality care and continuing to improve and deliver excellent services for patients</p>	<p>An NHS Quality priority that is important to me is:</p>
<p>Possible 'Service' Priorities:</p> <p>Helping to transform (develop) health and social care across Greater Manchester to ensure our patients receive compassionate care that meets their individual needs</p>	<p>An NHS Service priority that is important to me is:</p>
<p>Other ideas or views about what our key health priorities for 2020/21 should be:</p>	



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