



# About NHS Nightingale Hospital North West

NHS Nightingale Hospital North West in Manchester provides care and treatment for Covid-19 patients who have been transferred from the region's acute hospitals, usually following a stay in an acute ward or high-dependency unit.

The Nightingale Hospital provides oxygen therapy, general medical care and rehabilitation.

The Nightingale Hospital is staffed by consultants, doctors, nursing staff, physiotherapists, occupational therapists, speech and language therapists, pharmacists and other clinical workers, as well as a range of non-clinical staff.

Care is provided 24 hours a day, seven days a week.

The Nightingale Hospital aims to provide care for patients until they are able and well enough to be transferred home or to their usual place of residence.

### Keeping in touch with families

To minimise the risk of spreading infection no visitors to the hospital are allowed.

We recommend that patients bring their mobile phones with them so they can keep in touch with family and friends.

### What to bring to hospital

- Preferably patients should bring with them any hearing aids (and batteries), dentures, and glasses.
- Preferably patients should bring nightwear and toiletries, however we can provide these if needed.
- To occupy themselves whilst in hospital patients may wish to bring items such as books, puzzles, phones and iPads (and chargers). A storage box is provided by each bedside.
- We do not have any secure facility for belongings so we recommend that patients do not bring personal valuables or money with them.
- Free wi-fi is available and patients are welcome to use mobile phones.
- We will make every effort to source and loan mobile phones to any patient who does not have their own so they can keep in touch with friends and family.

## Facilities for patients

- Patient meals are provided three times a day and we cater for all dietary requirements.
- Drinks are provided throughout the day.
- The hospital does not have a prayer room, but compass points are clearly marked.
- There are several quiet spaces in the hospitals should patients wish for privacy during their stay.

## Contacting the hospital

Families can phone the hospital for a condition check on their loved one on 0161 235 9000