



**Manchester University**  
NHS Foundation Trust

# Annual Members' Meeting for 2018/19

Manchester University NHS  
Foundation Trust



The background is a solid blue color with a pattern of faint, light blue geometric shapes, including triangles and circles, and stylized human figures. The text is centered and white.

# Welcome

Kathy Cowell OBE DL  
Group Chairman

# Welcome and thank you



Manchester University  
NHS Foundation Trust

- All our staff members and public members
- Our Governors
- Our Staff Side partners
- The exhibitors and our volunteers
- Our fundraisers



# Format for the meeting today



Manchester University  
NHS Foundation Trust

- Chief Executive's report for 2018/19
- Deputy Chief Finance Officer's report
- Lead Governor's report
- Looking ahead in 2019/20
- Questions to the Board of Directors





Sir Michael Deegan CBE  
Group Chief Executive

# Who we are...

Manchester University NHS Foundation Trust was established on 1<sup>st</sup> October 2017



Manchester Royal Infirmary (MRI)



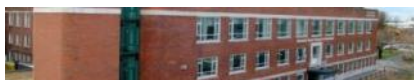
Saint Mary's Hospital



Royal Manchester Children's Hospital



Manchester Royal Eye Hospital



University Dental Hospital of Manchester



Trafford General Hospital



Altrincham Hospital



Wythenshawe Hospital



Withington Community Hospital



Manchester Local  
Care Organisation

# A snapshot: what we do

Between April 2018 and March 2019:

- **410,912** patients attended our A&E Departments
- **1,787,510** outpatient attendances
- **304,498** in-patients were treated and cared for
- **Over 13,000** babies were born

## 70 Years

Since the NHS was  
founded at Trafford  
Hospital

## Lung Checks

Pioneered by MFT  
across Manchester to  
detect cancer early

## Car-T

Revolutionary new  
cancer therapy  
available to both adults  
and children

# Our Vision and Values

## Our Vision

Our vision is to improve the health and quality of life of our diverse population by building an organisation that:

- Excels in quality, safety, patient experience, research, innovation and teaching
- Attracts, develops and retains great people
- Is recognised internationally as a leading healthcare provider

## Our Values

**Together Care Matters**

Everyone Matters

Working Together

Dignity and Care

Open and Honest





# Our priorities in 2018/19

**Safe, high quality care that meets and exceeds the needs and expectations of our patients.**

- Quality
- Our services
- Research & innovation
- Our people
- Finances



# CQC inspection



Manchester University  
NHS Foundation Trust

Group Level Well-led	Good					Good
	SAFE	EFFECTIVE	CARING	RESPONSIVE	WELL LED	
OVERALL GROUP	Good	Good	Outstanding	Good	Good	Good

- Trust rated as **Good** overall
- Trust rated as **Outstanding** for Caring Services overall
- University Dental Hospital of Manchester rated as **Outstanding**
- Manchester Royal Eye Hospital rated as **Outstanding**
- CAMHS rated as **Outstanding**
- Adult Critical Care services rated as **Outstanding**
- Paediatric Surgery rated as **Outstanding**
- 6 Hospitals and the MLCO rated as **Good**
- Wythenshawe Hospital moves from RI to **Good**
- A number of services move from RI to **Good** – End of Life Care at MRI, Surgery at Wythenshawe
- Manchester Royal Infirmary rated as **Requires Improvement**

Manchester University NHS Foundation Trust

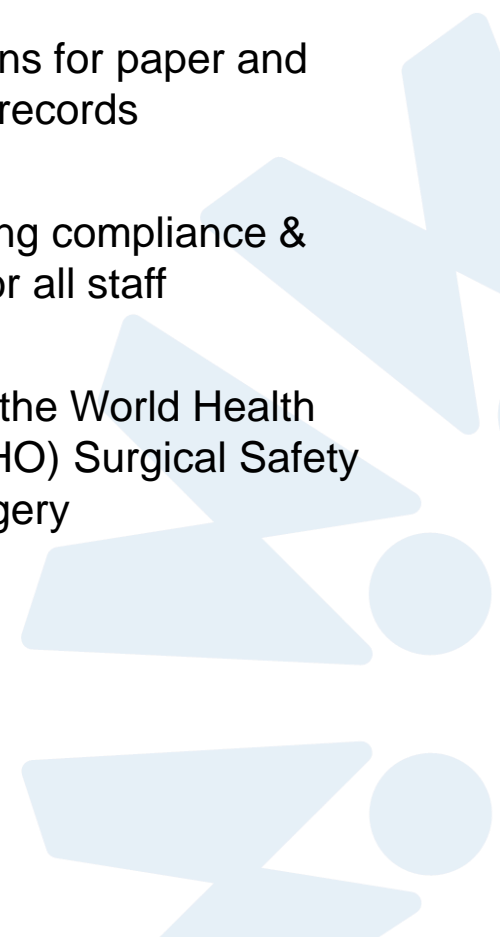



# Quality of care

## Examples of key objectives which have gone well:

- Reduced serious harm from patient safety incidents (5% reduction)
- Mortality indicators show that we continue to have fewer deaths than expected
- Harm free care indicators better than the national average for falls, pressure ulcers and Catheter Associated Urinary Tract Infections
- CQC noted that the organisation had an open, transparent and positive learning culture

## Examples of areas for continued improvement:

- Improvement Plans for paper and electronic health records
  - Mandatory Training compliance & Appraisal rates for all staff
  - Compliance with the World Health Organisation (WHO) Surgical Safety Checklist for Surgery
- 

# Chief Executives within the Group

Manchester University  
NHS Foundation Trust



**Vanessa Gardener**  
MRI



**Mandy Bailey**  
Wythenshawe, Trafford,  
Withington and Altrincham



**Dena Marshall**  
RMCH



**Michael McCourt**  
Manchester Local Care Organisation



**Karen Connolly**  
Saint Mary's Hospital



**John Ashcroft**  
MREH and UDHM



**Ian Lurcock**  
Clinical & Scientific Services

# Our Services

## Delivering patient benefits:

- ✓ Shared capacity for trauma surgery - MRI & Wythenshawe
- ✓ New MFT-wide Frailty Standards
- ✓ Improvements to fractured neck of femur service
- ✓ Centralised microbiology lab
- ✓ 100+ gynaecology patients seen faster through shared elective capacity – SMH & Wythenshawe



# Research and Innovation

- MFT patients join ‘first in UK’ trials
- Awards for our researchers
- UK & international collaboration
- Improving research access:
  - ✓ 303 newly approved studies
  - ✓ 757 studies ongoing
  - ✓ 20,847 patients involved in studies

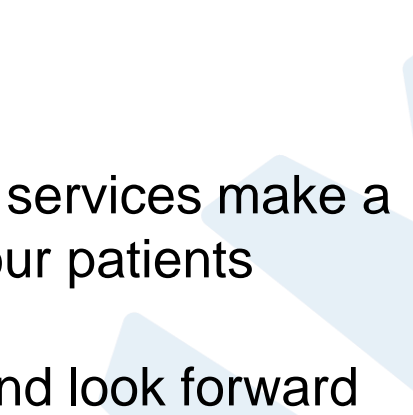


# Our people

- Launched our shared values and behaviours
- Recruiting high calibre staff
- Listening to our staff
- Employee Health and Wellbeing programme



# Some personal highlights during 2018/19

- **Consistent focus on basics of care** – working together to maintain a safe and caring environment for our patients
  - **MFT Excellence Awards** - celebrating the very best of our MFT staff
  - **Great Manchester Run 2018** – truly a team effort!
  - **CQC inspection** – recognition of how MFT staff and services make a real difference to the experience and outcomes for our patients
  - **NHS70** – fantastic opportunity to celebrate, reflect and look forward
- 
- A decorative graphic in the bottom right corner consisting of several overlapping, semi-transparent light blue geometric shapes, including triangles and a circle.



# Thank you for your continued support

**Heartfelt thank you to all our staff,  
volunteers, supporters and  
fundraisers for all your hard work,  
energy and commitment  
throughout 2018/19 .....**





Jenny Ehrhardt  
Deputy Group Chief  
Finance Officer

1

Financial Risk Rating

# 2018/19 Financial Performance



Manchester University  
NHS Foundation Trust

Funding  
Received

Delivering  
Care

£1.707bn

£1.640bn

**Key Elements:**

- Clinical Commissioning Groups £766m
- NHS England £587m
- Research and Education £125m
- Provider Sustainability Fund (PSF) £67m

**Key Elements:**

- People £931m
- Supplies & Services £192m
- Drugs £150m
- Estates & Facilities £97m

**£26.8m surplus, after finance costs of £40m**

# 2019/20 Financial Plan



**Challenging Times** – At the end of 2018/19, two-thirds of acute providers were in deficit (NHS Improvement)

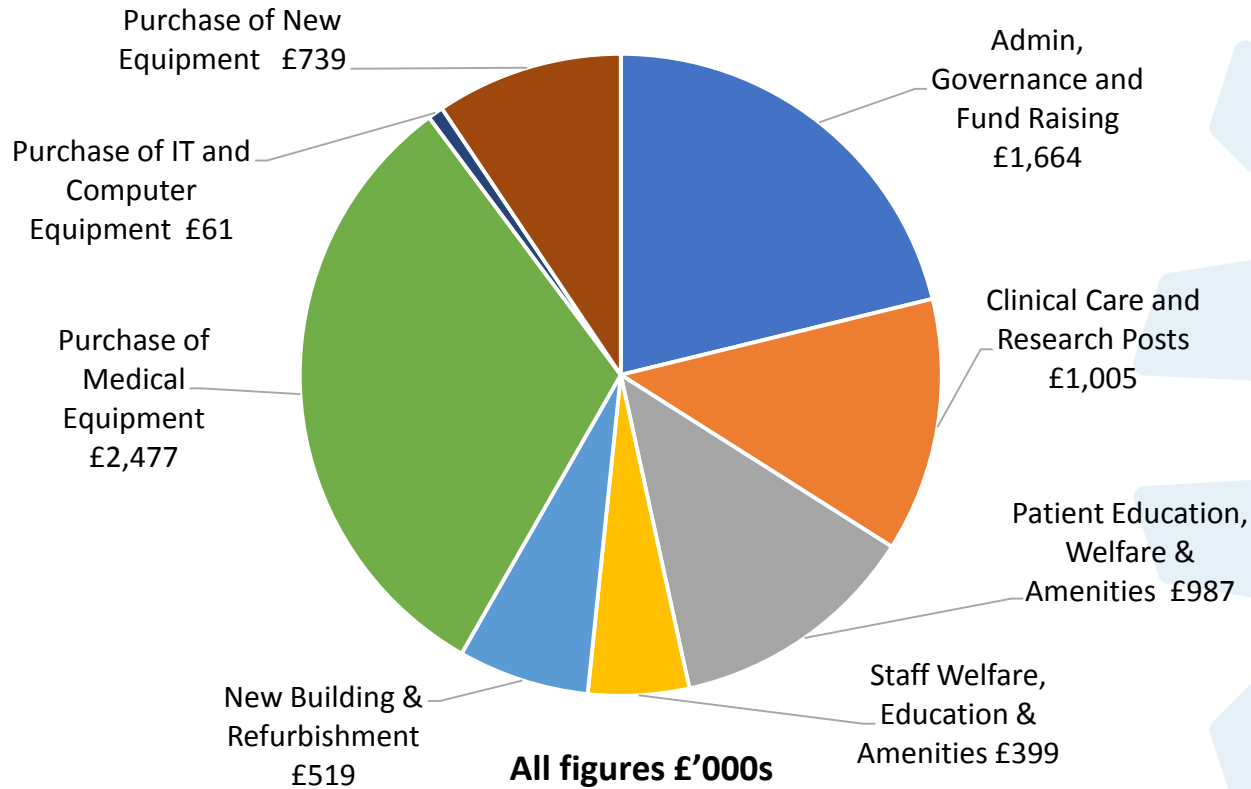


**Good People doing a Good Job** - World-class healthcare organisation with a strong history of delivery and transformation – as well as one of the largest local employers with over 20,000 staff



**2019/20 Plan** - NHS Improvement set surplus target for 2019/20 of £13.8m with efficiency savings of £62m

# MFT Charitable Funds





Jayne Bessant  
Lead Governor

# Membership Update



Manchester University  
NHS Foundation Trust

**Our Membership Aim is:**

*To have a representative membership which truly reflects the communities that we serve  
with Governors actively representing the interests of both members and the public*

**Our Membership Community has near 47,000 members:**

**Circa 23,200 public members**



**Circa 23,400 staff members**



England & Wales  
Population 14%

MFT Members  
21%

**MFT's Ethnic minority  
profiles (2011 Census)**

Manchester  
Population 35%

MFT Members  
34%

# How Governors represent you

## Our Governor Aim is:

*“To proactively represent the interests of members as a whole and the interests of the public via active engagement and effectively hold the Non-Executive Directors to account (individually and collectively) for the performance of the Board of Directors”*

- Attending key meetings to seek assurance around MFT’s performance
- Being part of groups focused on **improving** patient experience, **connecting** with members, and **supporting** staff
- Approving the appointment of MFT’s External Auditors and Non-Executive Directors and setting their terms of office
- Regularly receiving updates on major ongoing health programmes
- Contributing to MFT’s Forward Plans and Quality Priorities.





# Our Membership Engagement



Manchester University  
NHS Foundation Trust

- Share your views and suggestions with Governors
- Attend our interactive Annual Members' Meetings and Special Members' Meetings
- Attend our Annual Open Day for Young People
- Influence our decision making when developing our Annual Forward Plan – via our Forward Plan Survey: Tell us what matters to you
- Consider standing for election as a Governor and be part of our Council of Governors
- Read our Membership newsletter – MFT News
- Observe our Council of Governors' and Board of Directors' Meetings



***Members: Your support and involvement is vital to our future success***

# Governor Election Results (2019)

## Newly elected/re-elected Public Governors:

- Janet Heron - Manchester
- Ann Kerrigan - Manchester
- Lisa Watson - Manchester
- Margaret Clarke - Trafford
- Dr Ronald Catlow - Rest of Greater Manchester
- Colin Potts - Rest of Greater Manchester
- Christine Turner - Rest of England and Wales

## Newly elected/re-elected Staff Governors

- John Cooper - Nursing & Midwifery
- Rachel Koutsavakis - Non-Clinical & Support
- Esther Akinwunmi - Other Clinical

## New Nominated Governors:

- Bethan Rogers - Youth Forum
- Dr Shruti Garg - The University of Manchester
- Cllr James Wilson - Manchester City Council





Kathy Cowell OBE DL  
Group Chairman



Sir Michael Deegan CBE  
Group Chief Executive

# Our Strategic Aims

- Complete the creation of a **Single Hospital Service** for Manchester with minimal disruption, ensuring planned benefits are realised in a timely manner
- Improve **patient safety, clinical quality** and **outcomes**
- Improve the **experience of patients**, carers and their families
- Develop single services that **build on the best** from across all our hospitals
- Develop our **research portfolio** and deliver cutting edge care to patients
- Develop our **workforce**, enabling each member of staff to reach their full potential
- Achieve **financial sustainability**

# Looking Ahead

- The National Picture
  - NHS Long Term Plan
  - Impact of the EU Exit
- In Greater Manchester
  - Pennine Acute Hospitals Trust transactions
  - Improving Specialised Care Programme



# Looking Ahead

- Locally in MFT
  - Deliver the benefits of integration
  - Continue major capital investment in our sites and services
  - Electronic Patient Record (EPR) Programme
  - Focus on basics of care and using our resources well





Kathy Cowell OBE DL  
Group Chairman



# MFT's Board of Directors



**Manchester University**  
NHS Foundation Trust



**Kathy Cowell OBE DL**  
Chairman



**Sir Michael Deegan CBE**  
Chief Executive



**Barry Clare**  
Deputy Chairman



**Gill Heaton OBE**  
Deputy Chief Executive



**John Amaechi OBE**  
Non-Executive Director



**Darren Banks**  
Director of Strategy



**Professor Dame Sue Bailey OBE DBE**  
Non-Executive Director



**Peter Blythin**  
Director of Workforce & Corporate Business



**Dr Ivan Benett**  
Non-Executive Director



**Julia Bridgewater**  
Chief Operating Officer



**Professor Luke Georghiou**  
Non-Executive Director



**Professor Jane Eddleston**  
Joint Medical Director



**Nic Gower**  
Non-Executive Director



**Professor Cheryl Lenney**  
Chief Nurse



**Christine McLoughlin**  
Non-Executive Director/  
Senior Independent Director



**Miss Toli Onon**  
Joint Medical Director



**Trevor Rees**  
Non-Executive Director



**Adrian Roberts**  
Chief Finance Officer



# Your questions

Please .....

- Raise your hand to speak
- Wait for a microphone to reach you
- Allow the Board to respond

... Thank you





**Manchester University**  
NHS Foundation Trust

# Annual Members' Meeting for 2018/19

Manchester University NHS  
Foundation Trust

