



Manchester University

NHS Foundation Trust



**easy
read**

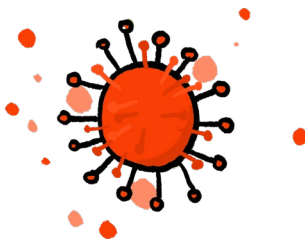
Dear patient,

Your operation at hospital



We are writing to you about your operation at hospital which has been delayed or cancelled.

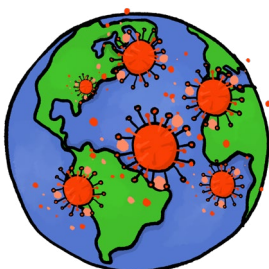
We are very sorry about this.



We have all had to do things differently because of **Coronavirus**.



This includes changes to our services and making sure that we can keep everyone safe.



Coronavirus is a new illness that is spreading around the world. It can affect your lungs and breathing.



Waiting list

You are on a waiting list for your operation.



What do you think?

We want to know if you would like to stay on the waiting list. Or if you would prefer to cancel your operation.



We have 6 options for you to choose from:

1. I want to go ahead with the operation and stay on the waiting list.



2. I want to wait until after the Coronavirus outbreak before I have my operation.



3. I want to wait to have the operation for a different reason.



4. I no longer want the operation. This is either because I feel better now, or because I just don't want the operation anymore.



5. I have already had the operation somewhere else.



6. I have been sent this letter by mistake.



If you have been sent this letter by mistake, we will contact you for more information.



If you are responding to the text message we sent you, please tell us which option you want to choose by:



Telephone:

0161 947 0770 or **0800 092 4020**

8:00am to 6:00pm. Monday to Friday.



Online form:

Click on the link that is in your text message.



To complete the online form you will need to enter:

- your name
- your date of birth
- the PIN number that you got in your text message.



If you are responding to the letter we sent you about your operation, you should tell us which option you want to choose by:



Telephone:

0161 947 0770 or **0800 092 4020**

8:00am to 6:00pm. Monday to Friday.



Online Form: Use the link that is written in your letter.



To complete the online form you will need to enter your:

- date of birth
- NHS number - this is written at the top of your letter
- patient ID number - this is written at the top of your letter.



You can fill in the form on your smartphone, tablet or computer.



More information

If you want to know more about how we are keeping people safe from Coronavirus please go to:

www.mft.nhs.uk/coronavirus-covid-19



We look forward to hearing from you.



Miss T S Onon

Joint Group Medical Director /
Responsible Officer



Professor J M Eddleston

Joint Group Medical Director /
Caldicott Guardian