

CDC NEWSLETTER August-September 2023

MFT given the green light for new CDC in Harpurhey

Manchester University NHS Foundation Trust are delighted to announce that it has received ministerial approval for a new Community Diagnostic Centre to be located within the North City Family & Fitness Centre in Harpurhey. A vacant area of the building will be converted into clinic space over the coming months.

The CDC will offer cardiorespiratory and ophthalmology testing, as well as Magnetic resonance imaging (MRI) and computerised tomography (CT) scans. We aim to have some services in place by the end of 2023, with the remainder in place by April 2024.

The new CDC will allow patients based in North Manchester to access planned diagnostic care nearer to their home, without the need to attend acute hospital sites. This results in shorter waiting times and a reduced risk of appointments being cancelled.

Follow us on Twitter (@MFTCDC) to receive regular updates about the Harpurhey CDC!



Louise Rutter wins Clinical and Scientific Services (CSS) Rising Star Award



Louise Rutter, CDC Community Engagement Lead has won the CSS Rising Star Award in recognition of her significant positive impact on the Community Diagnostics Centre programme since starting with the CSS.

During this time, Louise has recruited the Care Navigator Team, forged new relationships with community groups and commissioned the CDC Equalities Fund, which has awarded over £134k to local Voluntary, Community, Faith and Social Enterprise Groups to help address barriers and improve health outcomes.

Well deserved, Louise. Everyone on the CDC Programme is delighted for you!

Engaging with our Chinese Community

As part of the on-going work that has been funded by the CDC Equalities Group, our Community Care Navigators attended a fantastic community engagement session led by the Wai Yin Society, who support the local Chinese community in Manchester.

During the session the Wai Yin Society shared information about our CDC services with their members and ran a series of focus groups. The focus groups focused on the barriers faced by the Chinese community when attending diagnostic appointments and provided plenty of food for thought for the CDC team.

Feedback from the session highlighted the importance of having access to Cantonese interpreters when calling to rebook appointments, as well as being sent text message reminders a few days before appointments.

We're looking forward to engaging more with our Chinese community throughout the rest of the year!



Manchester People First

As part of our work under the CDC Equalities Fund Initiative, Pietro Bonaminio, Senior Community Diagnostic Care Navigator, recently attended a focus group activity by

Manchester People First with a group of their service users consisting of adults with learning disabilities.

The session was presented and supported by Manchester People First staff and was interactive, lively and informative, with participants raising a number of significant issues relating to current barriers to accessing health care and hospital appointments as well as their own personal experiences of doing so. All the information will be collated and presented in a report.

A highly enjoyable and informative event gave Pietro an opportunity to engage with individuals who have particular needs and experiences which will help to inform our practice in CDCs.



The CDC team celebrates 75 years of the NHS

On the 5th July, the NHS celebrated its 75th birthday – having been founded at Trafford General Hospital in 1948. To celebrate the occasion the CDC team shared a virtual brew over Microsoft Teams!

Alison Allcutt, CDC Programme Manager said:

“I am so proud to be part of this team working hard to deliver innovative NHS services to support patients now and in the future.”

New appointments to the CDC team

We’ve been busy behind the scenes recruiting to a number of new roles, and we’re pleased to share that the following positions have been filled:

- **Decontamination Technicians x2** - will support the cleaning and decontamination of endoscopes for the CDC service. This team will increase in numbers and support the new CDC and Decontamination Unit when open.
- **Equipment & Procurement Officer** – will manage the equipment and consumable requirements for the CDC Programme.
- **Decontamination Supervisor** – will support and coordinate the Decontamination Technicians, providing line management and managing the rotas to ensure appropriate staffing cover.

We are recruiting

Trainee CDC Care Navigator

You'll work within our local communities to raise the profile of our CDCs, listening to patients and taking feedback on perceived barriers. At the same time, you'll be supporting patients by providing and promoting choice in where they receive their care.

Does this sound like the role for you? Then follow this link to apply:

<https://mft.nhs.uk/careers/search-apply/#!/job/v5499729>

The closing date is 11th Aug

We've also got some exciting roles upcoming in our Community Diagnostics Care Navigation Team, which will be pivotal in supporting MFT's CDC Programme. Keep an eye out on the [MFT careers](#) website and we'll also share the roles when they're live!

A spotlight on Endoscopy

About Endoscopy

The Endoscopy Service is an integral part of the CDC model, and currently runs services on behalf of the CDC Programme at both Withington Community Hospital and Trafford General Hospital. The proposed new build at Withington will host a 2 Room Endoscopy Unit along with facilities to run an outpatient clinic allowing for one stop clinics for patients who it is suspected may have cancer.

The new building will also host Bowel Cancer Screening lists, Diagnostic Colonoscopies and Trans-nasal Endoscopies for patients on both cancer and routine pathways.

Meet some of the Endoscopy Team



This is Gemma Dickinson – She is the Clinic Co-ordinator for the CDC hub at Withington Hospital, currently based at Manchester Royal Infirmary while the plans and build for the new unit are completed.

We have also recruited Kelsia who will assist in the scheduling of patients. We are looking forward to her joining the team in August!

The Senior Nursing team at Manchester Royal Infirmary (MRI) Endoscopy Unit have also successfully recruited and trained a cohort of nurses for the first phase of the CDC roll out.

Joann, Shirley and Anju (pictured below) are nurses employed and based at MRI's endoscopy unit. They rotate across sites to cover CDC activity at Withington Community Hospital (WCH), where there is currently one endoscopy room within the existing treatment centre.



This room is utilised each day and patients who need Lower Gastrointestinal (LGI) endoscopy procedures are listed, including patients from the Bowel Cancer Screening Programme (BCSP).

Although challenging at first, cross site working has proved beneficial for the team as they work closely with the existing team at WCH to build working relationships.