



Manchester University
NHS Foundation Trust



2022/23 Annual Report and Accounts

1st April 2022 to 31st March 2023



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Welcome from our Chairman and Chief Executive

The last three years have seen Manchester University NHS Foundation Trust (MFT), and the wider NHS, face unprecedented challenges as they have responded to the impact and legacy of the COVID-19 pandemic.

Whilst the focus of the country has moved on, and restrictions to the way we live our daily lives have now been lifted, 2022/23 still saw large numbers of patients in our hospitals with COVID-19. Indeed, at times in January 2023, we had over 420 patients with the virus in our hospital beds, not far from the peak of the pandemic when the numbers reached 450. On top of this, a severe strain of flu circulated towards the latter end of 2022 that put further pressure on our services and impacted staff absence rates.

Within this context, a key priority for us this year was to focus on our elective recovery programme, ensuring that those patients who, as a result of the pandemic had been waiting long periods for hospital treatment, were seen as quickly as possible. We were successful in delivering the national target of eliminating our 104-week waiting list by the end of June 2022. We then turned our focus on patients who had waited for 78 weeks. This work will continue over the next two years, as we seek to return to pre-pandemic waiting list levels.

Alongside the focus on elective care, we have seen increased demand on our urgent and emergency care services and, at times, people have had to wait longer in our Emergency Departments than we would want. This has been due to the large numbers of people attending for treatment, and the challenge in promptly discharging medically fit patients for whom suitable care is not available in their homes or local residential or nursing homes.

Despite these very challenging circumstances, MFT has continued to deliver outstanding care to the thousands of people who use our services every week. Patient safety has remained our overriding priority and the efforts of our 28,000+ staff have been nothing short of heroic. Despite having worked in very difficult circumstances over the last three years, they continue to go above and beyond, driven by their determination to make sure every single patient receives the best possible care. Our commitment to invest in our staff, detailed in our MFT People Plan, has continued throughout the year. Meanwhile, our ambition to be the first-choice employer for anyone starting their career, or seeking new opportunities in the NHS, continues to drive the way we function as a Trust.

In September, we successfully launched our new Electronic Patient Record, Hive. It has already helped us to deliver better, more co-ordinated care. At the same time, it is providing patients with greater control over their own care through the use of the MyMFT app. Hive will provide us with many more benefits over the coming years, transforming the way we organise our waiting lists and ensuring we make maximum use of the capacity in our hospitals. This will enable patients to be seen by the most appropriate health professional sooner.

Other significant successes over the year include the launch of our Manchester Rare Conditions Centre and the continued development of our ground-breaking research and innovation work. MFT is now at the forefront of this field, delivering hundreds of research trials each year and translating that research into new life-saving medical interventions.

The huge achievements from over the last year would not have been possible without the efforts of our staff, who continue to provide excellent and compassionate care to all of our patients, despite the challenges this year has presented us. They are, without doubt, our strongest asset, and we are very proud of and grateful for their continued dedication and professionalism.

KEY FACTS ABOUT OUR TRUST

Manchester University NHS Foundation Trust (MFT) consists of 10 hospitals delivering the full range of hospital services from seven sites across Manchester and Trafford.

We are the largest acute Trust in the UK. We employ over 28,000 staff and have a turnover of more than £2.5 billion.

We provide hospital care to around 790,000 residents of Manchester and Trafford and many more across Greater Manchester. And we're the single biggest provider of specialised services in England, with patients coming from across the country to receive care at our hospitals.

We are also at the cutting-edge of healthcare research, innovation and life sciences and host the MFT Charity which raises money to improve the services on offer to our patients.

We host two Local Care Organisations (LCOs) which run NHS community health and adult social care services in Manchester and Trafford. The LCOs are part-NHS and part-local authority, working together as one team to provide better care outside of hospitals for local people.



Manchester Royal Infirmary

Secondary and tertiary services



Manchester Royal Eye Hospital

Specialist eye hospital



Saint Mary's Hospital

Specialist Women's hospital and genomics



Royal Manchester Children's Hospital

Specialist children's hospital



University Dental Hospital of Manchester

Specialist dental hospital



Wythenshawe Hospital

Secondary and tertiary services



Withington Community Hospital

Diagnostics, day-case and community



Trafford General Hospital

Secondary care services



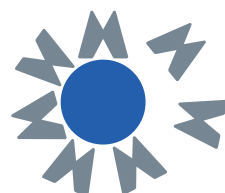
Altrincham Hospital

Diagnostics and outpatient care services



North Manchester General Hospital

Secondary care services



Clinical and Scientific Services



Manchester Local Care Organisation



Trafford Local Care Organisation

HIGHLIGHTS FROM 2022/23

On an average day, we see

1,400

people in our Emergency Departments



Waiting times for CT and MRI scans for patients with a suspected cancer diagnosis reduced from

13

 days to

8

 days

45%

of births in Greater Manchester took place in MFT's hospitals.



We replaced over

750

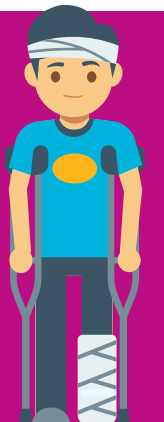
patient record systems with a single Electronic Patient Record which launched as Hive in September.



We saw over

350,000

in-patient or day case appointments.



We saw over

1.7 MILLION

people at out-patient appointments



We invested in a wide range of mental health, Musculo-skeletal and COVID support for our

28,000

staff



HIGHLIGHTS FROM 2022/23

Manchester Royal Infirmary

celebrated **270** years since staff discharged the very first patient on October 23rd, 1752.



We opened up

279

new research projects, recruiting nearly 19,000 participants and welcomed over 150 external researchers.

£40 MILLION

programme to transform MRI's Emergency Department began.



3

additional state-of-the-art operating theatres were developed at Wythenshawe hospital to enable it to deliver its clinical strategy.



The Greater Manchester Research Van travels across the city region enabling more communities to access research opportunities at MFT.



HIGHLIGHTS FROM 2022/23



Over **450** staff and fundraisers took part in the Team MFT Blue Wave at the Greater Manchester 10K run to raise money for charity



A total of **£7.5m** was invested in improvements to our estate to go towards meeting our net zero sustainability targets.

**HEALTHIER
PLANET
HEALTHIER
PEOPLE**

Manchester Foundation Trust **Charity**
Registered charity number 1049274
During 2022/23, the MFT Charity raised nearly **£4,000,000**

The MFT-hosted NIHR Manchester Clinical Research Facility received a **£59.1 MILLION** award to translate its scientific discoveries into new treatments, tests and technologies.



A 19-month-old baby became the first child in the UK to receive a life-saving gene therapy treatment for the fatal disorder MLD at MFT.



Charitable funding has enabled us to recruit four Wellbeing Advocates to work throughout our 28,000-strong workforce, to support staff wellbeing and mental health



OUR WORKFORCE

As of March 2023, the Trust employs **28,479** staff of which:



9,683

are nurses or midwives

2,060

are Allied Health Professionals

1,052

are Healthcare scientists

68%

are full time

78%

are female

25%

are from a Black, Asian, or Minority Ethnic community

Our staff sickness absence rate for 2022/23 was

6.3%

To support our workforce, the Trust provides a comprehensive, proactive, and high performing Employee Health & Wellbeing (EHW) Service, which is SEQOHS accredited and means that the services provided are safe, effective and of a high quality. A comprehensive programme of health and wellbeing initiatives is delivered by the EHW service, including mental health support, a Rapid Access Physiotherapy Service, and COVID/Long COVID support.

The Freedom to Speak Up Team at MFT provide confidential, impartial support to staff, students, and volunteers, who need to raise concerns about patient safety, staff safety or their experiences at work.

OUR GOVERNANCE

MFT's Board of Directors is responsible for discharging the duties and powers of the Trust and is accountable for its performance. It is a unitary Board with the Group Executive and Non-Executive Directors having joint responsibility for every decision of the Board regardless of their skills or experience. All the powers of the Trust are exercisable by the Board of Directors, a committee of the Board of Directors, or a Group Executive Director.

The leadership of MFT's Hospitals, Managed Clinical Services (MCSs), and Local Care Organisations (LCOs) is brought together with the Executive Directors in the **Group Management Board** (GMB). The GMB is chaired by the Group Chief Executive and comprises Group Executive Directors and the Chief Executives and Medical Directors from our Hospitals/ MCSs/LCOs.

As an NHS Foundation Trust, we are accountable to our 50,000+ **Members** (including our patients, local residents, staff and stakeholders) who influence the Trust's decision-making processes and forward plans.

MFT's **Governors** proactively represent the interests of our **Members**, and the public, via active engagement and holding the Non-Executive Directors, individually and collectively, to account for the performance of the Board of Directors. The **Council of Governors** comprises 32 Elected and Nominated Governors, of which:

17 Public Governors

Representing the constituencies of Manchester (7), Trafford (2), Eastern Cheshire (1), Greater Manchester (5), and the Rest of England and Wales (1).

7 Staff Governors

Representing Medical and Dental (1), Nursing and Midwifery (2), Other Clinical (2), and Non-Clinical and Support (1).

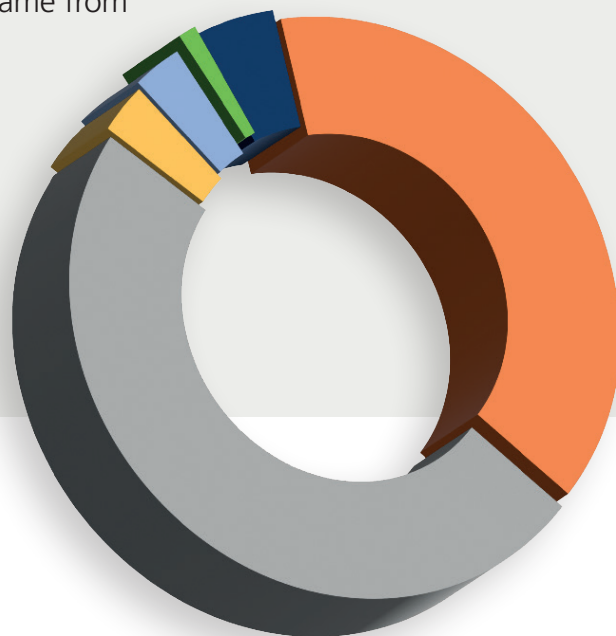
8 Appointed Governors

From Manchester City Council, Trafford Council, Manchester University, Greater Manchester Integrated Care Board, Trust Volunteer programme, Trust Youth Forum, Manchester BME Network, and an umbrella 3rd Sector Organisation.

2022/23 FINANCIAL PERFORMANCE

Group income 2022/23 £2,653 million

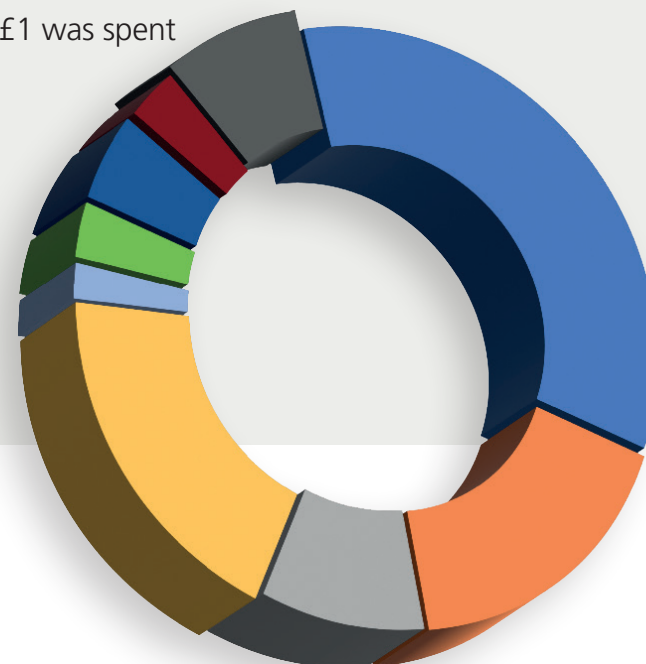
Where each £1 came from



- **39p** NHS England
- **49p** CCGs and ICBs (mainly Greater Manchester CCGs and Greater Manchester ICB)
- **3p** Research and development
- **3p** Education and training
- **1p** Non-Patient care services provided to other bodies
- **5p** Other sources

Group running costs 2022/23 £2,678 million

Where each £1 was spent



- **34p** Staff costs – clinical
- **17p** Staff costs – medical and dental
- **9p** Staff costs – non-clinical
- **19p** Clinical supplies
- **2p** Healthcare from other bodies
- **3p** Research and development
- **5p** Depreciation, amortisation and impairment
- **3p** PFI charges
- **8p** Other expenditure