

MANCHESTER UNIVERSITY NHS FOUNDATION TRUST
BOARD OF DIRECTORS (PUBLIC)

Report of:	Miss T S Onon, Joint Group Medical Director
Paper prepared by:	Dr T Rogers, Acting Director of Clinical Governance
Date of paper:	January 2022
Subject:	Patient and Public Involvement in Patient Safety
Purpose of Report:	<p>Indicate which by ✓ (tick as applicable-please do not remove text)</p> <ul style="list-style-type: none"> • Information to note • Support • Accept • Resolution • Approval ✓ • Ratify
Consideration against the Trust's Vision & Values and Key Strategic Aims:	Patient safety and clinical quality
Recommendations:	The Board of Directors are asked to approve publication of the statement on commitment to patient and public involvement in patient safety
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1. Background and Context

- 1.1. The NHS Patient Safety Strategy¹ (published July 2019) recognises the importance of involving patients, their families and carers and other lay people in improving the safety of NHS care, as well as the role that patients and carers can have as partners in their own safety. Published in June 2021, the National Patient and Public Involvement in Patient Safety Framework² sets out how NHS organisations should involve patients in patient safety.
- 1.2. One of the required elements to support the early implementation of the framework is the publication of an expressed Board Commitment to patient and public involvement.

2. Proposal

- 2.1. Consultation with the members of the Patient Safety Committee, the Group Quality and Safety Committee and with support from the Communications team has resulted in the development of a draft statement for publication. The Quality and Safety Committee submits for approval the statement set out below.

Patients, service users, their families and our local communities are valued partners in the way we organise, deliver and understand the safety of care we provide.

Their involvement is essential to the way we understand and make improvements in the safety and quality of the services we provide across our organisation and we are fully committed to making sure that this involvement is meaningful.

We will ensure that our patients and service users are actively and directly involved in the safety of their care by seeking their views, listening to and acting upon their feedback.

Board of Directors, Manchester University NHS Foundation Trust

3. Next Steps

- 3.1. Working closely with the Communications team, a specific page of the intranet will be dedicated to the commitment, with examples of how patient and public involvement has been used to improve and transform patient safety across the Trust.

The information will be presented together with contact details and material about the Trust's Patient Safety Partner Programme as it is developed. This publication will be supported by a specific communications strategy to include display information in all clinical areas with examples of how patients and their families can participate.

Recommendation

The Board of Directors is asked to approve the statement and the next steps set out at 3.1.

¹ <https://www.england.nhs.uk/patient-safety/the-nhs-patient-safety-strategy/>

² <https://www.england.nhs.uk/wp-content/uploads/2021/06/B0435-summary-framework-for-involving-patients-in-patient-safety.pdf>