



Patient Journey

Before you go

- **Your GP will refer you for a test / scan or check.**
- **They should explain to you why you need to go**
- **You may be asked to give a sample of blood or urine (wee). If so, you will be told what you need to do and you can ask for help if you want to.**
- **Your GP should inform you of where you may be referred to for the diagnostic test. You should discuss the most accessible venue for your Diagnostic test. This could be a CDC or a Hospital.**
- **Healthcare providers are required to provide the information about your appointment in an accessible format.**

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On the day

- **You will have clear instructions about how to get to the Community Diagnostic Centre (CDC) and what parking there is, or how to get there by bus, tram or taxi, or if someone is required to come with you.**
- **You will be met by a Care Navigator or other member of staff who will help you and answer any questions. You will be told their name and they will know about what access requirements you have.**
- **Your access requirements will be in place and the Community Diagnostic Centre will check if there is anything else that would help.**

After the Test / Scan / Check

- **The Service clinician will explain what will happen next. They will do this in a clear way.**
- **Your GP will explain the results to you in a clear and accessible way.**
- **Your GP will help and advise you with any next steps**
- **If you had any problems at your appointment, you can tell the Community Diagnostic Centre so they can do better next time. Speak to a member of the CDC team to find out how.**

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