

Cervical Cytology ICE system user manual

Instructions for non-GP & EAS Clinic requesters accessing ICE Desktop via Internet Explorer

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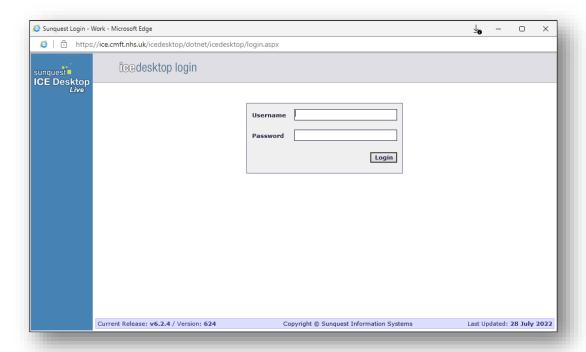


1. Access and login instructions

1.1. Microsoft Edge web browser:

Open Microsoft Edge and copy the https://cytoice.cmft.nhs.uk/icedesktop link into the address bar.

(Please note that ICE is currently only compatible in IE mode within Microsoft Edge. If you have any difficulty accessing ICE, please log a call with your IT Service Desk)



1.2. Login to ICE Desktop application:

Click on either 'ICEdesktop' logo on centre of the screen or on 'Login' button on the left side of the screen. Login using your personal user credentials:

	Username:	Password:
Default	This will be provided to you by Labs IT	If you have not yet been provided with a password, please contact labs.sd@mft.nhs.uk

Once you have successfully logged in, you will be prompted to select the login location from the dropdown list.

Note:

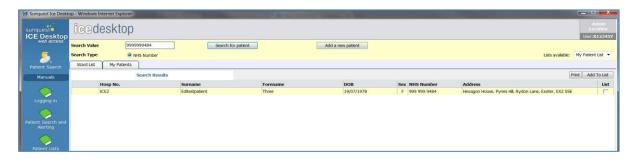
If you are an Extended Access Clinic user, please ensure you select your patient's GP practice. This will ensure results are sent back to the correct location.



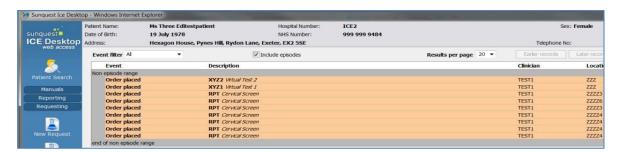
Patient records

2.1. Searching for a patient

Once logged-in you should see the page below, use NHS number only to perform a search on the existing patient database



If the patient exists on ICE, the record will be displayed following the search. Click the record to select it. Patient details will display on the top pane, always ensure that the correct record is selected.



If the patient is not found by the search, please see section 2.3



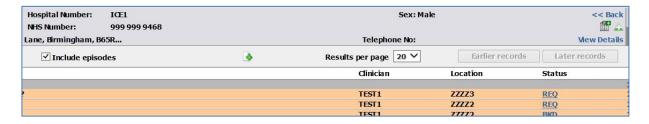
2.2. Editing an existing patient record

Should you notice that patient's record isn't up to date (i.e. the patient changed their home address or changed their surname), please amend the record before proceeding with the request.

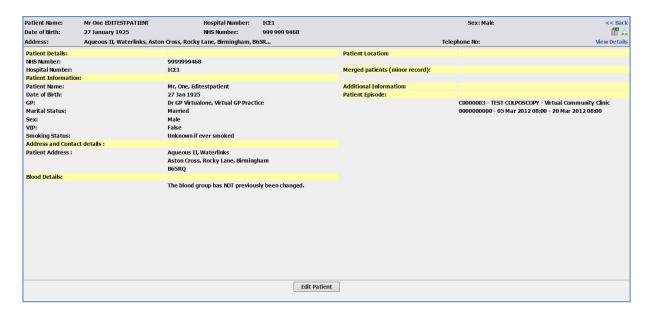
Note:

Ensure that you only edit patient records for which you have verified the details.

Once you have found and selected the patient record for editing, click on 'View Details' button located in right hand corner of the patient details pane:



You will now see the following summary screen, click on 'Edit Patient' button to edit the record:



Once you are happy with changes, click on 'Save patient details' button to update it.



2.3. Creating new patient records

If you are unable to find your patient's record, you may need to create a new patient before making a new request.

Note:

Follow steps from section $\underline{2.1}$ ensuring that no patient record exists for that NHS number, if it does but needs amending please follow instructions in section $\underline{2.2}$ instead to avoid duplicate records being created!

Once you are sure that no previous records exist for that patient, click on the 'Add new patient' button now located on the top pane following an unsuccessful patient search:



You will be presented with the new patient entry form, ensure that details entered have been previously validated and don't contain any mistakes. The following details are mandatory:

- NHS Number (verified)
- Title
- Forename
- Surname
- Date of Birth
- Sex
- Address
- Postcode
- Contact number



Note:

It is very important that patient's postcode is entered in the correct format i.e. all letters are in upper case – M13 9WL

Once completed, click 'Add patient to ICE' to create new patient record. You are now ready to make a new electronic Cytology request (see next section).

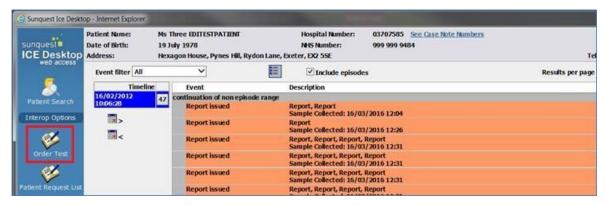


3. Ordering Cervical Screen

3.1. Finding and selecting new test request

Now that you have selected the correct patient record, you can make a new Cervical Screen request.

To do so, click on the 'Order Test' button located on left side of the screen under the 'Interop Options' tab:



Click on the book symbol next to 'Cervical Screen' test to open the attached link containing further information about the screening programme or test itself.

Once happy with the information, click 'Cervical Screen' to select and proceed to the questionnaire.



You will now be asked to complete the request questionnaire, please see next section for details.

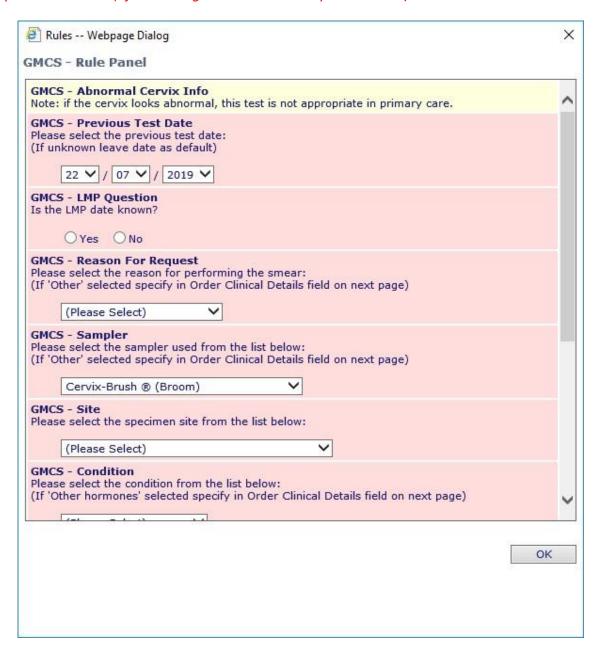


3.2. Completing the questionnaire and clinical details page

You will be now asked to complete the questionnaire providing details requested by the laboratory.

Note:

The 'Condition', 'Appearance' and 'Haemorrhage' fields allow for multiple selections (hold 'Ctrl' button on your keyboard to select more than one option clicking on them with the mouse). Selecting some of the options will result in additional free-text or calendar popups to be entered (after clicking 'OK' on the main questionnaire).





Once the above questionnaire has been completed, click the 'Continue with request...' green button located in the bottom left corner of the requesting screen:



You will now be asked to select the requesting GP (that the patient is registered with) from the dropdown list together with providing Clinical Details relevant to this order:

Note:

GPs are linked to the practice locations, this will default to the location selected when logging into the system (see section $\underline{1.2}$). Should the GP drop down list be empty or incomplete, please email $\underline{labs.sd@mft.nhs.uk}$ specifying amendments required.





3.3. Printing of request form

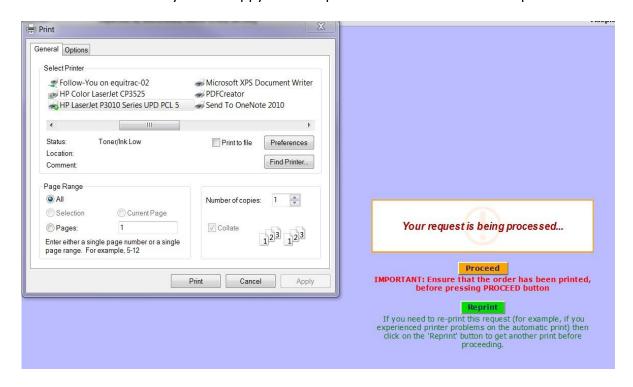
Once all required details have been entered, you are ready to submit your new Cytology Screen request and print out the A4 request form. The form be sent together with the specimen (attached to the specimen bag). It will contain all of the details you have just entered together with your details (Sample Taker) used for performance monitoring.

Note:

Remember to sign each form in the section provided.

Click the 'Accept Request' button to submit the request, the default Windows print pop-up will be displayed asking you to select the printer you wish to send the form to, select the correct printer and click 'Print'.

Click on 'Reprint' should there be a problem with the first copy (i.e. paper jam), click on the 'Proceed' button if you are happy with the printed form and to finish the process.



An example Request Form is available in Appendix 1.

4. Editing and reprinting of an existing order

4.1. Editing test details

Should you wish to make amendments to the order you have just submitted, you can easily edit and print a new request form containing newly entered details.

First, find the order you want to edit by accessing the 'Patient Request List' button located on left side of the screen under the 'Interop Options' tab. A list of already submitted orders for that patient will be displayed, click once on the order you wish to edit, a list of available options will be displayed:

Note:

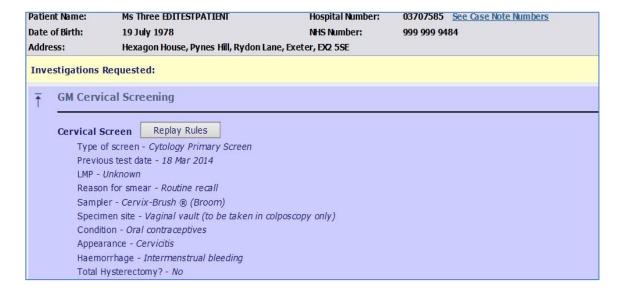
Only orders with the status of 'REQ' can be edited. Once the order is edited you must attach the newly printed request form to the sample, remember to discard the old form.



The first option on the list is 'Edit request', once clicked you will be presented with the requesting screen with the Cervical Screen test already selected. Click on the 'Continue with request...' green button located in left bottom corner of the screen to proceed to the next requesting screen (as seen on page 8).

Now, depending on what you want to amend either select new GP from the dropdown list, amend the Clinical Details or click on the 'Review' button located in the bottom right corner of the screen to amend details provided in the questionnaire. Clicking on the 'Review' button will display answers to the questionnaire completed for that request, click on 'Replay Rules' button to complete the questionnaire again:





Follow the steps from section <u>3.1</u> to submit the amended request details and print new request form. Newly entered details will now overwrite the request you edited.

4.2. Reprinting the A4 request form

First find the order you want to reprint by accessing the 'Patient Request List' button located on left side of the screen under the 'Interop Options' tab.

A list of already submitted orders for that patient will be displayed, click once on the order you wish to reprint, list of available options will be displayed:

Note:

Only orders with the status of 'REQ' can be reprinted. Once reprinted you must attach the newly printed request form to the sample discarding the old form.

The third option from top reads 'Reprint Request', click the button to print the form (the remaining steps are identical to section 3.3).

5. Cervical Screen test results

5.1. Viewing results

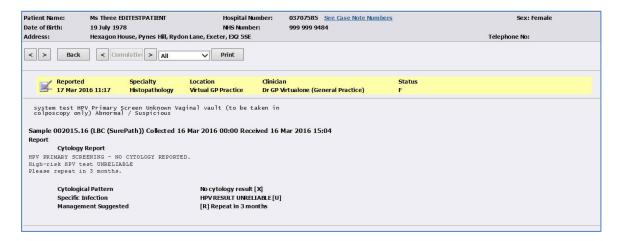
To view Cervical Screening test results please follow instructions from section <u>2.1</u> to find and select the patient record, next click on 'Patient report List' button located on left side of the screen under the 'Interop Options' tab.

A list of results will now be displayed in a chronological order:



Various filtering options are available from the top pane; remember to hit the 'Search' button should you use any of them to refresh the list of results.

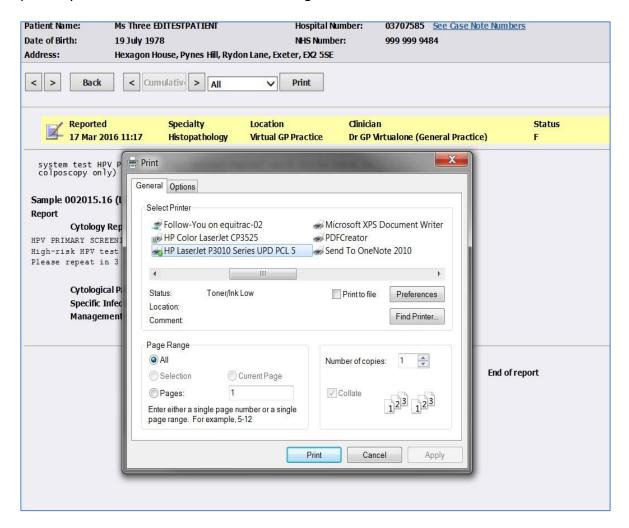
Click on the result of interest to access full result details:





5.2. Printing results

Follow the instructions from section <u>5.1</u> to find and open the result for printing. From the detailed result screen click on 'Print' button located on the top navigation pane, select the printer you wish to use and click on 'Print' again:





Appendix1 – Example request form

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	HPV Prin	nary Screen	
NHS Number:		Order Number:	
× Xumber.		GP	D978384
Patient Details: NHS No: Surname: EDITESTPATIENT Forename: Ten DOB: 22/03/1960 Sex: Female Address: TEST, TESTTOWN, Rydon Lane, Exeter, M12 3AB		Requester Details: Sample Taker: TEST, GP ST (X12345Y) Contact No: 1 GP/Clinician: Dr GP Virtualone (ZZZZ1) Location: Virtual GP Practice (ZZZZ4) Copy to GP: Copy to Location:	
Date and Time of request: 22/07/19 - 15:26 LMP: Unknown Previous test date: 22 Jul 2019 Reason for request: Routine recall Sampler: Cervix-Brush ® (Broom)		Site: Cervix Condition: Postnatal (<12 weeks) Appearance: Ectopy Haemorrhage: Postcoital bleeding	
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Sampler: Cervix-Brush ® (B Clinical Details:	room)	Sign	ature
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Sampler: Cervix-Brush ® (B Clinical Details: TESTING THE SYSTEM Laboratory use only: Error code: Broom check: 2nd check HPV 1°		Sign	ature
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Sampler: Cervix-Brush ® (B Clinical Details: TESTING THE SYSTEM Laboratory use only: Error code: Broom check: 2nd check HPV 1° Request allocated by: Exeter history check:		Sign	ature



Appendix2 – Laboratory Service Desk contact details

Should you experience any technical difficulties accessing the Cytology ICE system (https://cytoice.cmft.nhs.uk/icedesktop), please contact the Laboratory Service Desk team using details provided below:

Email: Labs.SD@mft.nhs.uk

Note:

New users should be first added to the Cervical Sample Takers Database by their Practice Manager / Lead Clinician. Once accepted they will also be added to Cytology ICE for electronic requesting. Please visit the link below for more information:

https://mft.nhs.uk/the-trust/otherdepartments/laboratorymedicine/cytology/cervical-sample-takers-database/