

Options menu script for MMMP General Enquiries (0161 276 8788)

"Welcome to Manchester Medical Microbiology Partnership at the Manchester Royal Infirmary. This system operates between 9am and 5pm on a weekday. Please listen carefully to the entire message including how to contact the Out of Hours services.

- For Virology customers located within Manchester Foundation Trust, press 1:
- For Virology customers located outside Manchester Foundation Trust, press 2:
- For Bacteriology, press 3:
- For Mycology, press 4:
- For The Vaccine Evaluation Unit or the Meningococcal Reference Unit, press 5.
- For Out of Hours services, press 6."

1. Virology (MFT Internal):

"All results are available on HIVE. If you would like to add tests to a previously received sample, then use the test Add On function in HIVE. For all other enquiries please send an email to virology.helpdesk@mft.nhs.uk.

- For medical advice press 1. (+44 7816 172360)
- For all other enquires press 2." (0161 276 8790 or 0161 276 8854)

2. Virology (MFT External):

"Any enquires including results, sample updates or notifying us of urgent sample deliveries, please send an email to virology.helpdesk@nhs.net.

- For medical advice press 1. (+44 7816 172360)
- For all other enquires press 2". (0161 276 8790 or 0161 276 8854)

3. Bacteriology:

- To notify us about an Urgent Microbiology specimen, press 1. (0161 276 4424)
- For in progress bacteriology results, press 2. (0161 276 8790 or 0161 276 8854)
- For medical advice for Oxford Rd, Trafford, Wythenshawe and North Manchester sites, please press 3. (0161 276 6335)
- For medical advice for the Tameside site via switch board, please press 4. (0161 276 1234)
- For other general enquires, press 5." (0161 276 4424)

4. Mycology:

"For Mycology results, please call the mycology laboratory at Wythenshawe hospital on 0161 291 5839 or alternatively 0161 291 2124."

5. Vaccine Evaluation Unit and the Meningococcal Reference Unit.

"If you are calling from within MFT, please email virology.helpdesk@mft.nhs.uk for results and other enquiries. If you are calling from outside of MFT, please email virology.helpdesk@nhs.net.

-For clinical advice please press 1.” (0161 276 6793 or 0161 276 6791)

6. Out Of Hours Services

“For urgent COVID and Flu testing, please call 07973870099.

-For Virology or MFT bacteriology on call services via switch board, please press 1 (0161 276 1234)

-For the Tameside site via switch board, please press 2 and ask for the required service.” (0161 276 1234)