MFT Members Virtual Sessions

AI and the digital future of healthcare



Participants were invited to send through additional questions following this session, which have been answered below:

How will MFT support people with low digital skills or who are uncomfortable using MyMFT to use it confidently and effectively?

MyMFT is intended to increase patient choice, convenience and control – while ensuring that people who prefer non-digital methods continue to be supported. Guidance, frequently asked questions and support materials are available through the MyMFT website. MFT can also assist patients who need help to register for and use the service.

Can patients review and comment on the Ambient Voice Technology (AVT) summary before it is uploaded to their health record?

The AVT summary is used by the clinician when finalising their notes of the consultation. This is owned, reviewed and approved by the clinician before being added to the patient's health record. This follows the clinical documentation processes before AVT was introduced – patients do not routinely review or approve clinician notes. However, it is good clinical practice for clinicians to discuss what is being documented with their patient.

Can patients see X-ray results via MyMFT?

MyMFT enables patients to view certain test results and health information that have been released to them through the electronic patient record.

If someone withdraws from wearable technology research, is their data retained? Can we make suggestions about this?

Research studies follow NHS research governance, ethical approvals and data protection requirements – but the exact arrangements can vary with each study. As part of any study's consent process, participants are advised how their data will be used, retained or deleted. Individuals considering participation or withdrawal should refer to the agreement for that specific study, or speak to the research team overseeing the project.

MFT's Innovative Technology Adoption Programme (iTap) provides a single point of access for innovations and new technologies. Anyone wishing to share an innovation can complete the iTap Enquiry Form, and a member of the team will make contact to discuss the proposal. Further information is available through the Research & Innovation website.

How can people access opportunities in the NHS (outside of the session's core digital focus)?

Information about jobs, apprenticeships, traineeships and career opportunities across the NHS is available through NHS Jobs.

Individuals interested in working at MFT can also visit MFT Careers for current vacancies, career pathways and recruitment guidance.

Thanks to Dr Anthony Wilson, Group Chief Medical Informatics Officer and colleagues for providing this fantastic session. Dr Wilson said:

> At MFT, we're using new technology to make care better for our patients. Our MyMFT app makes it easier to manage your appointments. Our data teams are finding new ways to help cut waiting times. In our clinics, technology that helps staff write notes from conversations gives them more time to focus on you. I'm proud that we put safety and privacy first when we use new technology. We work hard to protect your personal information and make sure these tools are safe to use. It's an exciting time to work at MFT and help shape better care.