Useful contacts

Macmillan information centre at UHSM Tel: 0161 291 4876 (Monday to Friday 10am- 4pm)

Macmillan cancer support helpline (national)
Call free on 0808 808 00 00
(Monday to Friday, 9am - 8pm)
www.macmillan.org.uk

Roy Castle lung cancer foundation Call free on 0333 323 7200 www.roycastle.org.uk



Macmillan lung cancer care coordinator service

Patient information leaflet



Ed Board Num: Review date:

Introduction

This service is for patients who have been diagnosed with lung cancer and registered with South Manchester GP.

The aim of the Macmillan care coordinators' service is to give you the skills, knowledge and confidence to manage your health through advice, support and letting you know about other services you can access.

Who are the Macmillan lung cancer care coordinators?

Jo Thomas and Bridget Rogers are healthcare support workers who have had additional training to help patients and carers living with lung cancer. They work with Helen Dutton, who is leading the project and is an experienced Macmillan lung cancer nurse specialist at the hospital.

We can offer appointments to see you in your home. This is usually for about an hour. We can also offer telephone support.

We can help with:

- support and advice at the end of your treatment programme.
- undertake holistic assessment to identify your individual needs and plan care specifically for you.
- support and advice to help you manage your own health (supported self- management).
- simple benefits advice
- accessing other services that may be of benefit to you and to navigate the NHS system

Who can refer?

Referrals can be made by yourself, your family or district nurses, community Macmillan nurses, specialist nurses, your GP and other healthcare professionals. Referral can be made via telephone or fax.

How to contact us

Jo Thomas and Bridget Rogers are based at Withington Community Hospital.

Telephone:

Email:

Helen Dutton is leading the team and is based at Wythenshawe hospital.

Telephone: 0161 291 2547

Fax: 0161 291 2692

Email: <u>helen.dutton@uhsm.nhs.uk</u>

Lines are open Monday to Friday 9am -5pm Telephone messages will be returned whenever possible within 24 hours (except at weekend or bank holidays when it will be the next working day).

Your GP and other healthcare professionals involved in your care informed about you through letters, which you can receive copies of. We will keep an electronic record of your details, such as name, date of birth and address, to help us provide the service. This is kept confidential in line with the Data Protection Act 1998.

If you need urgent attention please contact your GP or District Nurse, or in an emergency dial 999 for ambulance services

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