

YOU SAID WE DID

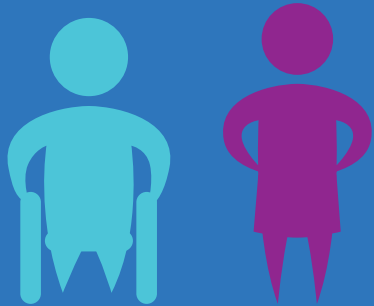
You said:

Room is too cold



Based on
May 2025
Feedback

Not enough
room when
using
barbells



We did:

Unfortunately at the Forum the air conditioning is linked to the main gym and not controlled within the room

We have bought more free weights and no longer use the barbell. This means more space to exercise in the class



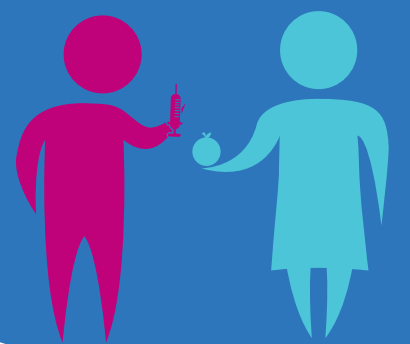
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You said:

Some education not relevant

Smoking cessation if
non-smoker or quit smoking

Nutrition advice already doing it



We did:

The education topics are reviewed regularly for
both topic and content

As a group class we try to target the majority of
patient issues but there may be times a session
isn't relevant

We will try to inform patients a week ahead what
the topic is

