

Manchester Royal Eye Hospital Paediatric Ophthalmology Services

#### Information for Parents / Guardians

# Working together to help improve allergic eye symptoms

This information is for use by parents and guardians of children attending the Manchester Eye Allergy clinic and should be used in conjunction with the QR code information provided at your child's attendance.



#### What will the information I provide be used for?

We know that children with allergic eye disease can have fluctuating symptoms. The main aim of collecting this information is to help achieve better control of the eye symptoms between visits. This will help us to adjust treatments based on the entire set of symptoms rather than only based on a single, short clinic visit.

We are always looking at ways of improving our practice. The information you provide will help us achieve this by giving us regular and accurate information of your child's symptom control.

#### Who will see the information I provide?

We will hold the information you provide on a secure server at this hospital. The information you provide will only be used for managing your child's eye symptoms.

As is the case with any modern branch of medicine, we review our practice regularly in an effort to find ways of improving care. This is called audit. The data collected will help us to improve our practice. In doing so, we will not





use any patient identifiable or sensitive information and all data will be anonymised.

#### Will this cost me anything?

No. You will be able to access the link to the free app via any home computer, tablet or a smart phone.

#### How long can I use the link for?

The link can be used as often as and as long as you like. We recommend that you provide us the information using the link at least once a month, but you can use it more often, particularly if symptoms worsen. Feel free to provide the information as frequently as you can, even weekly if needed.

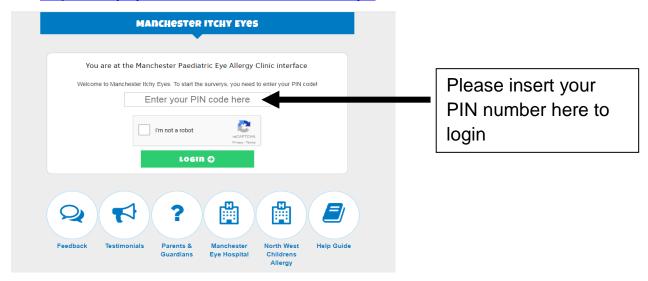
## What steps do I need to take to get this information to you correctly?

You can access the link at itchyeyes.manchester.nhs.uk. Alternatively you can use your phone to scan the optical code (QR code) you have been provided with in the clinic.

You will be asked to provide a login PIN code to reach the survey. The login code is the word "IMPORTANT"

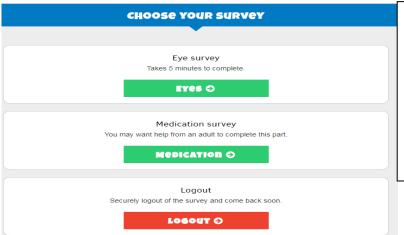
#### How do I get started?

Visit <a href="http://itchyeyes.cmft.nhs.uk/NewSurveys">http://itchyeyes.cmft.nhs.uk/NewSurveys</a> to see the screen below.





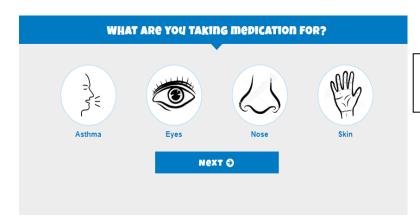




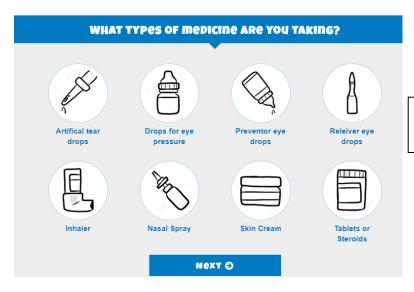
Complete the symptom survey by clicking on eyes.

Once finished, submit and return to the Home menu.

Please then click on medication.



Click on all the relevant icons before clicking next.



Click on all the relevant icons before clicking next.

### How can I contact you if I need to?

Please telephone the Children's Eye clinic on: **(0161) 276 5538** Monday – Friday 8.00 am – 4.00 pm



