

Information for Parents / Guardians

Working together to help improve allergic eye symptoms

This information is for use by parents and guardians of children attending the Manchester Eye Allergy clinic and should be used in conjunction with the QR code information provided at your child's attendance.



What will the information I provide be used for?

We know that children with allergic eye disease can have fluctuating symptoms. The main aim of collecting this information is to help achieve better control of the eye symptoms between visits. This will help us to adjust treatments based on the entire set of symptoms rather than only based on a single, short clinic visit.

We are always looking at ways of improving our practice. The information you provide will help us achieve this by giving us regular and accurate information of your child's symptom control.

Who will see the information I provide?

We will hold the information you provide on a secure server at this hospital. The information you provide will only be used for managing your child's eye symptoms.

As is the case with any modern branch of medicine, we review our practice regularly in an effort to find ways of improving care. This is called audit. The data collected will help us to improve our practice. In doing so, we will not

use any patient identifiable or sensitive information and all data will be anonymised.

Will this cost me anything?

No. You will be able to access the link to the free app via any home computer, tablet or a smart phone.

How long can I use the link for?

The link can be used as often as and as long as you like. We recommend that you provide us the information using the link at least once a month, but you can use it more often, particularly if symptoms worsen. Feel free to provide the information as frequently as you can, even weekly if needed.

What steps do I need to take to get this information to you correctly?

You can access the link at itchyeyes.manchester.nhs.uk. Alternatively you can use your phone to scan the optical code (QR code) you have been provided with in the clinic.

You will be asked to provide a login PIN code to reach the survey. The login code is the word "IMPORTANT"

How do I get started?

Visit <http://itchyeyes.cmft.nhs.uk/NewSurveys> to see the screen below.

MANCHESTER ITCHY EYES

You are at the Manchester Paediatric Eye Allergy Clinic interface

Welcome to Manchester Itchy Eyes. To start the surveys, you need to enter your PIN code!

Enter your PIN code here

I'm not a robot

reCAPTCHA

LOGIN

Feedback Testimonials Parents & Guardians Manchester Eye Hospital North West Childrens Allergy Help Guide

Please insert your PIN number here to login

CHOOSE YOUR SURVEY

Eye survey
Takes 5 minutes to complete.

EYES ↻

Medication survey
You may want help from an adult to complete this part.

MEDICATION ↻

Logout
Securely logout of the survey and come back soon.


LOGOUT ↻


Complete the symptom survey by clicking on eyes.


Once finished, submit and return to the Home menu.


Please then click on medication.

WHAT ARE YOU TAKING MEDICATION FOR?

 Asthma

 Eyes


 Nose

 Skin


NEXT ↻

Click on all the relevant icons before clicking next.

WHAT TYPES OF MEDICINE ARE YOU TAKING?

 Artificial tear drops


 Drops for eye pressure


 Preventor eye drops

 Reliever eye drops

 Inhaler

 Nasal Spray

 Skin Cream

 Tablets or Steroids

NEXT ↻

Click on all the relevant icons before clicking next.

How can I contact you if I need to?

Please telephone the Children's Eye clinic on:
(0161) 276 5538 Monday – Friday 8.00 am – 4.00 pm