

Our Vision and Values

Our Vision

Our vision is to improve the health and quality of life of our diverse population by building an organisation that:

- Excels in quality, safety, patient experience, research, innovation and teaching
- Attracts, develops and retains great people
- Is recognised internationally as a leading healthcare provider

Our Values

Together Care Matters

Everyone Matters Working Together Dignity and Care

Open and Honest

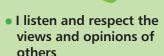
Values and Behaviours Framework

Behaviours we want

Behaviours we won't accept

Examples of this Value in practice Examples of the opposite of this Value in practice

Everyone Matters



- I recognise that different people need different support and I accommodate their needs
- I treat everyone fairly
- I encourage everyone to share ideas and suggestions for improvements

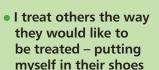
Working Together

opinions



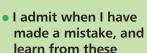
- We work together to overcome difficulties
- I effectively communicate and share information with the team
- I do everything I can to offer my colleagues the support they need

Dignity and Care



- I show empathy by understanding the emotions, feelings and views of others
- I demonstrate a genuine interest in my patients and the care they receive
- I am polite, helpful, caring and kind

Open and Honest

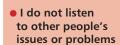


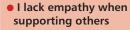
- I feel I can speak out if standards are not being maintained or patient safety is compromised
- I deal with people in a professional and honest manner
- I share with colleagues and patients how decisions were made





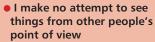
- I act in a way that undermines others
- Our department works in isolation and we don't work collaboratively with others



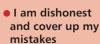


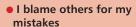
- I tell my colleagues and patients I am too busy to
- I show little energy or enthusiasm in the work that I do





- I exclude others based on their values and beliefs
- I do not listen to what others sav





- I do not keep people informed when problems
- I openly criticise other people's views and opinions



















