

## **Manchester Royal Eye Hospital Orthoptic Services**

## Information for Patients

## Reasonable Adjustments Required

| Person Centered Assessment of Child's Individual Specific needs |  |  |  |  |  |
|---|--|--|--|--|--|
| Patient's Name:   |  |  |  |  |  |
| Hospital Number:  | Consultant:  |  |  |  |  |
| Additional Needs:   | Communication Flag requested on: Patient Administration System Chameleon Other |  |  |  |  |
| Ethnicity:  | DOB:   |  |  |  |  |
|   | Age:   |  |  |  |  |
| Mental Health Capacity Assessment:                              | Contact Numbers:   |  |  |  |  |
| (ask if over 16)  | Home:  |  |  |  |  |
| Yes   No  | Mobile:  |  |  |  |  |
| Translator / Interpreter required?                              | Language:  |  |  |  |  |
| Yes □ No □  |  |  |  |  |  |
| Date Seen:  | Department / Clinic:   |  |  |  |  |
| Assessment Completed by who?                                    |  |  |  |  |  |
| Professional  Parent / Carer  Patient  Other                    |  |  |  |  |  |
| Signature:  | Print / Stamp Name:  |  |  |  |  |
| Parent / Carer / Patient Signature:                             | Date Completed:  |  |  |  |  |
|   |  |  |  |  |  |





## **My Communication Passport**

Name:

DOB: Hospital Number: Diagnosis:

| Communication - To communicate and /or understand information I need |                   |              |         |             |  |  |  |
|--|-------------------|--------------|---------|-------------|--|--|--|
| Pictures/ photos   | Sign language     | Simple words | Makaton | Interpreter |  |  |  |
| Spoken language  | Communication aid | Extra time   | Symbols | Other:      |  |  |  |

| Things I like – Things I like that help me |                   |       |            |  |              |          |                |   |
|--|-------------------|-------|------------|--|--------------|----------|----------------|---|
|  | Drawing/colouring |       | Television | Carrier Carrie | Books        | <u>0</u> | Computer games |   |
|  | Sensory play      | 08080 | ipad       | Oth  | er/My intere | sts:     |                | • |

| Dislikes - Th             | nings I find difficult that n | nake me anxious, ups | set and maybe act differently: |
|---------------------------|-------------------------------|----------------------|--------------------------------|
| Change of routine         | Too much noise                | Sudden noise         | Tone of voice                  |
| Touch/Sensory<br>Overload | Too many people               | Waiting              | Other:                         |

| Pain - Who           | en I am in pain I | l will      |            |                   |  |
|----------------------|-------------------|-------------|------------|-------------------|--|
| Not able to tell you | Cry               | Hurt others | Tell you   | Point to pictures |  |
|                      |                   |             | <b>©</b>   | <b>F</b>          |  |
| Point on body        | Scream            | Hurt self   | Don't know | Other/comment:    |  |
| 承派                   |                   |             |            |                   |  |





Reasonable Adjustments - Special arrangements to help me in hospital Name:

DOB:

Diagnosis:

| Reasonable Adjustments Arrangements to help me cope better in hospital |        |            |  |  |  |  |
|--|--------|------------|--|--|--|--|
| Arrangements to help me cope better in mospi                           | Needed | Not needed |  |  |  |  |
| Information before my appointment about who I will see, where and when |        |            |  |  |  |  |
| Information through social story with photos                           |        |            |  |  |  |  |
| A visit to the hospital before appointment                             |        |            |  |  |  |  |
| Use my preferred communication method (see above)                      |        |            |  |  |  |  |
| Ask my parent/cares how to support me                                  |        |            |  |  |  |  |
| Use a photo ID not a wrist band  |        |            |  |  |  |  |
| Short waiting time, e.g. first appointment of the day                  |        |            |  |  |  |  |
| Pager to allow me to leave waiting room                                |        |            |  |  |  |  |
| Space to have a quiet break  |        |            |  |  |  |  |
| My own room  |        |            |  |  |  |  |
| Distract me with things I like (see above)                             |        |            |  |  |  |  |
| Other:   |        |            |  |  |  |  |
|  |        |            |  |  |  |  |
| School:  |        |            |  |  |  |  |
| Is this a Special School or a Mainstream School? (please circle)       |        |            |  |  |  |  |
|  |        |            |  |  |  |  |

Other helpful information to help you care for me:



