

## University Dental Hospital of Manchester

## Information for Patients

# Patients Undergoing Postgraduate Student Treatment

This leaflet has been designed to provide information to those patients that have been referred for Postgraduate Student Treatment

## Who are the Postgraduate Students?

Postgraduate students are qualified dentists who may have trained in the UK or overseas and have decided to further their clinical and academic training by undertaking a higher degree with the University of Manchester, School of Dentistry. Most postgraduates have a special interest in a particular area of dentistry, and so in many situations can offer patients a wider range of clinical services and treatment than those normally provided by a general dental practitioner, this is complementary to the NHS service, and you may still be referred to a specialist or consultant if and when necessary during your treatment plan.

All of the students are supervised by a tutor on the clinic who are registered with the UK's General Dental Council and provides training to the postgraduate student and also ensures that each student practices to a standard consistent with that expected from a practitioner with a special interest in the clinical services he/she provides.

## What treatment do the Postgraduate Students provide?

Advanced care is provided by postgraduate students who usually work under the supervision of tutors to provide advanced care in the following specialities:-

- Periodontics (gum treatment)
- Endodontics (root canal treatment)
- Prosthodontics (crown and bridge and denture treatment)
- Orthodontic treatment (improve the appearance of teeth)
- Oral surgery (extractions and other minor surgical procedures).

## How long will I wait before I am seen?

The clinician that refers you to a postgraduate student for treatment will explain to you the waiting times when you are being referred to a postgraduate student. Please note there are long waiting lists in some specialties for treatment, in particular Endodontic and Orthodontic treatment, which are both in very high demand.

You will not usually receive any treatment at your first visit with a postgraduate student; this will be for an assessment to see if you are suitable or require advanced care.

When you are referred to a Postgraduate student for treatment you will be asked to sign a consent form confirming your agreement to be treated.

## Who will contact me regarding my appointments?

Previously, in some specialties the Post Graduate students arranged their own appointments directly with their patients. From September 2017 onwards, all appointments with Post Graduate students will be arranged by the Patient Services Team on the relevant reception desk. You will be contacted by telephone by the Patient Services Team to arrange an appointment once you have reached the top of the waiting lists. Appointments are arranged to fit around timetabling and course requirements therefore, some flexibility is required by patients around appointment scheduling.

## What do I do if I need to change my appointment with the Postgraduate Student?

Patients can telephone the relevant reception desk and they will leave a message for the relevant postgraduate student to get in touch when they are next in the department. Alternatively, patients can email the Patient Services Department **using the following email address** [dental.appointmentbooking@cmft.nhs.uk](mailto:dental.appointmentbooking@cmft.nhs.uk) where the message will be picked up by a member of our team and they will get back to you.

## How long will my treatment take?


Unfortunately, because of the nature of postgraduate clinical training and the complexity of treatment required, some courses of treatment may take longer than you are used to in general practice, also, because of the other educational activities of our postgraduate students, it may occasionally be necessary to cancel appointments at short notice, although we will always try to avoid this where possible.

## Am I okay to ask questions about my treatment?

Always ask anything you want. It may be helpful to write any questions down, along with the answers given to you. The person you ask should do his or her best to answer, but if they don't know they should find someone else who is able to discuss your concerns. To support you and prompt questions, you might like to bring a friend or relative. Ask if you'd like someone independent to speak up for you.

## Is there anything I should tell people?

If there's any procedure you **do not** want to happen, you should inform the postgraduate student as soon as possible.

 Department of Prosthodontics 0161 393 7734 between 9am and 5pm.



 <http://www.mft.nhs.uk/dental>

