



**Manchester University**  
NHS Foundation Trust

# Annual Members' Meeting for 2017/18

Manchester University NHS  
Foundation Trust





# Welcome

Kathy Cowell OBE DL  
Chairman

# Welcome and thank you

- All our staff members and public members
- Our Governors
- Our Staff Side partners
- The exhibitors and our volunteers
- Our fundraisers



# Format for the meeting today

- Chief Executive's report for 2017/18
- Chief Finance Officer's report
- Lead Governor's report
- Looking ahead in 2018/19 - MFT
- Questions to the Board of Directors





Sir Michael Deegan CBE  
Chief Executive

# Who we are...

Manchester University NHS Foundation Trust was established on 1<sup>st</sup> October 2017



Manchester Royal Infirmary (MRI)



Saint Mary's Hospital



Royal Manchester Children's Hospital



Manchester Royal Eye Hospital



University Dental Hospital of Manchester



Trafford General Hospital



Altrincham Hospital



Wythenshawe Hospital



Withington Community Hospital



# What are the benefits of our new city-wide Trust, Manchester University NHS Foundation Trust (MFT)?



Consistently high standards of services at all hospitals



More opportunity to attract and keep the best staff



Less duplication and waste across sites



Stronger teams sharing specialised skills 24/7



More joined up patient record and clinical systems



Increased opportunities to attract research funding



Better continuity of care wherever you are treated



# Groundbreaking opportunity



Currently  
**nine hospitals**

- The tenth, North Manchester General Hospital, is planned to join MFT in 2019/20



**Community Services**

- Which joined Manchester Local Care Organisation on 1 April 2018



**40% of all acute activity**

in Greater Manchester



**£1.6bn turnover**



**20,000 staff**





# Our Vision and Values

## Our Vision

Our vision is to improve the health and quality of life of our diverse population by building an organisation that:

- Excels in quality, safety, patient experience, research, innovation and teaching
- Attracts, develops and retains great people
- Is recognised internationally as a leading healthcare provider

## Our Values

**Together Care Matters**

Everyone Matters

Working Together

Dignity and Care

Open and Honest



# Establishing MFT

- From 1<sup>st</sup> October – a clear focus on **patient safety** and delivering **high quality care**
  - Day 1-100 integration programme after merger
  - Responded well to challenging winter season
  - Delivered on our financial responsibilities
  - New leadership structure
- 
- A decorative graphic in the bottom right corner consisting of several overlapping, semi-transparent light blue geometric shapes, including rectangles and a circle, arranged in a dynamic, abstract pattern.

# Our priorities in 2017/18

**Safe, high quality care that meets and exceeds the needs and expectations of our patients.**

- Quality
- Our services
- Research & innovation
- Our people
- Finances



# Hospital / MCS Chief Executives



**Sarah Tedford**  
MRI



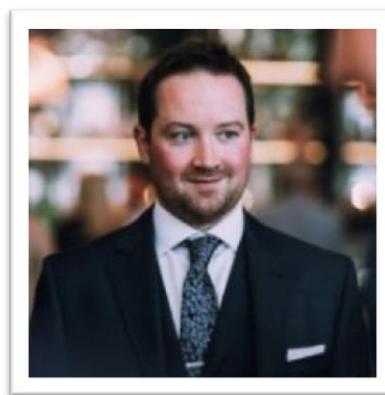
**Mandy Bailey**  
Wythenshawe, Trafford,  
Withington and Altrincham



**Dena Marshall**  
RMCH



**Karen Connolly**  
Saint Mary's Hospital



**John Ashcroft**  
MREH and UDHM



**Ian Lurcock**  
CSS

# A snapshot: what we do

Between October 2017 and March 2018:

- **205,684** patients attended our A&E Departments
- **871,850** outpatient attendances
- **149,292** in-patients were treated and cared for
- **6,554** babies born

## 50 Years

Since first kidney transplant at MRI – performed over 6,500 transplants to date

## ESMOS


Reducing complications and boosting patient recovery

## New Test

To accurately predict breast cancer risk in women who do not test positive BRCA ½ gene

# Quality and Safety

## Achieving high standards:

- ✓ Mortality
  - ✓ Sepsis
  - ✓ Reduction in number of serious harm incidents
  - ✓ End of Life Care
  - ✓ Dementia
  - ✓ Out-patient Care
  - ✓ Ward and Department Accreditation
  - ✓ Improvements to Staffing
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- A decorative graphic on the right side of the slide, featuring several stylized human figures in light blue. The figures are composed of simple geometric shapes like rectangles and circles, arranged in a way that suggests a group of people or a community.



# Our Services

Within our first 100 days:

- ✓ New Lithotripsy lists for MRI patients at Wythenshawe Hospital
- ✓ New urgent gynaecology theatre list at Wythenshawe Hospital
- ✓ Offered increased choice and decreased waiting times for urology waiting list patients



# Research and Innovation

- BRC and CRF – one year in
- Manchester Royal Eye Hospital award
- Breakthroughs in research and developments
- Improving research access:
  - ✓ 147 newly approved studies
  - ✓ 947 studies open to recruitment or follow up





# Our people

- Developing shared values and behaviours
- Recruiting high calibre staff
- Equality, Diversity and Inclusion
- Employee Health and Wellbeing programme
- New Leadership and Culture Strategy



# Some personal highlights during 2017/18

- **CEO of Manchester University NHS Foundation Trust**
- **New Trust** – welcoming all staff on 1 October 2017 and thanking all stakeholders and patients for their support
- **Day 1-100** – a safe and caring environment for our patients. MRI and Wythenshawe Hospital, and all services working closely together to meet demands in most challenging winter period.
- Appointment of new **Hospital Leadership Teams**
- **MFT Excellence Awards** - celebrating the very best of our MFT staff
- **NHS70** – fantastic opportunity to reflect and look forward

# Thank you for your continued support

**Heartfelt thank you to all our staff,  
volunteers, supporters and fundraisers  
for all your hard work, energy and  
commitment throughout 2017/18 .....**





Adrian Roberts  
Chief Finance Officer

# 2017/18 – Three Sets of Part Year Accounts



Manchester University  
NHS Foundation Trust

## Period 1

1<sup>st</sup> April 2017 to 30<sup>th</sup> September 2017

## Period 2

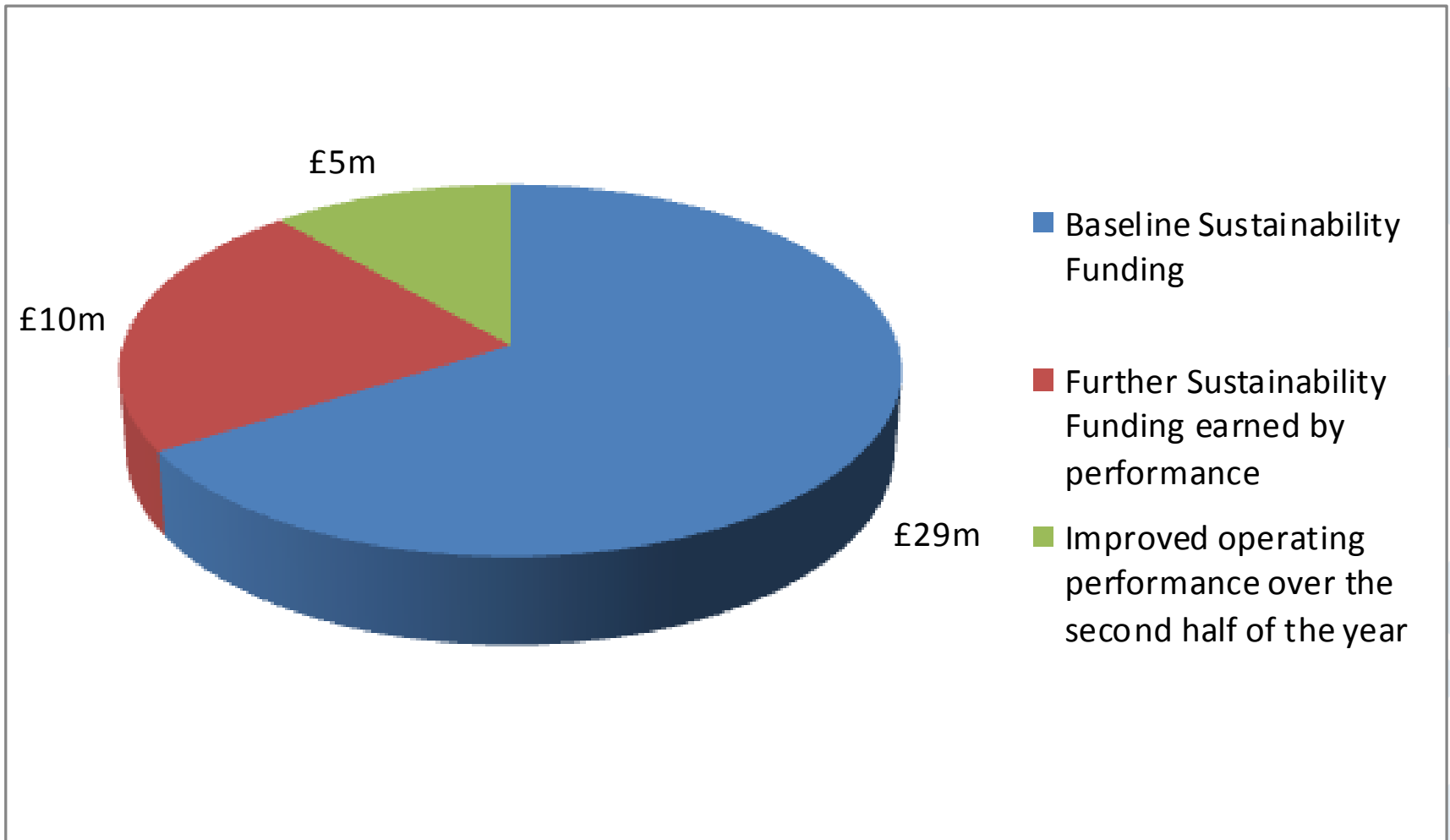
1<sup>st</sup> October 2017 to 31<sup>st</sup> March 2018

> Central Manchester  
University Hospital NHS  
Foundation Trust - £4.6m  
deficit

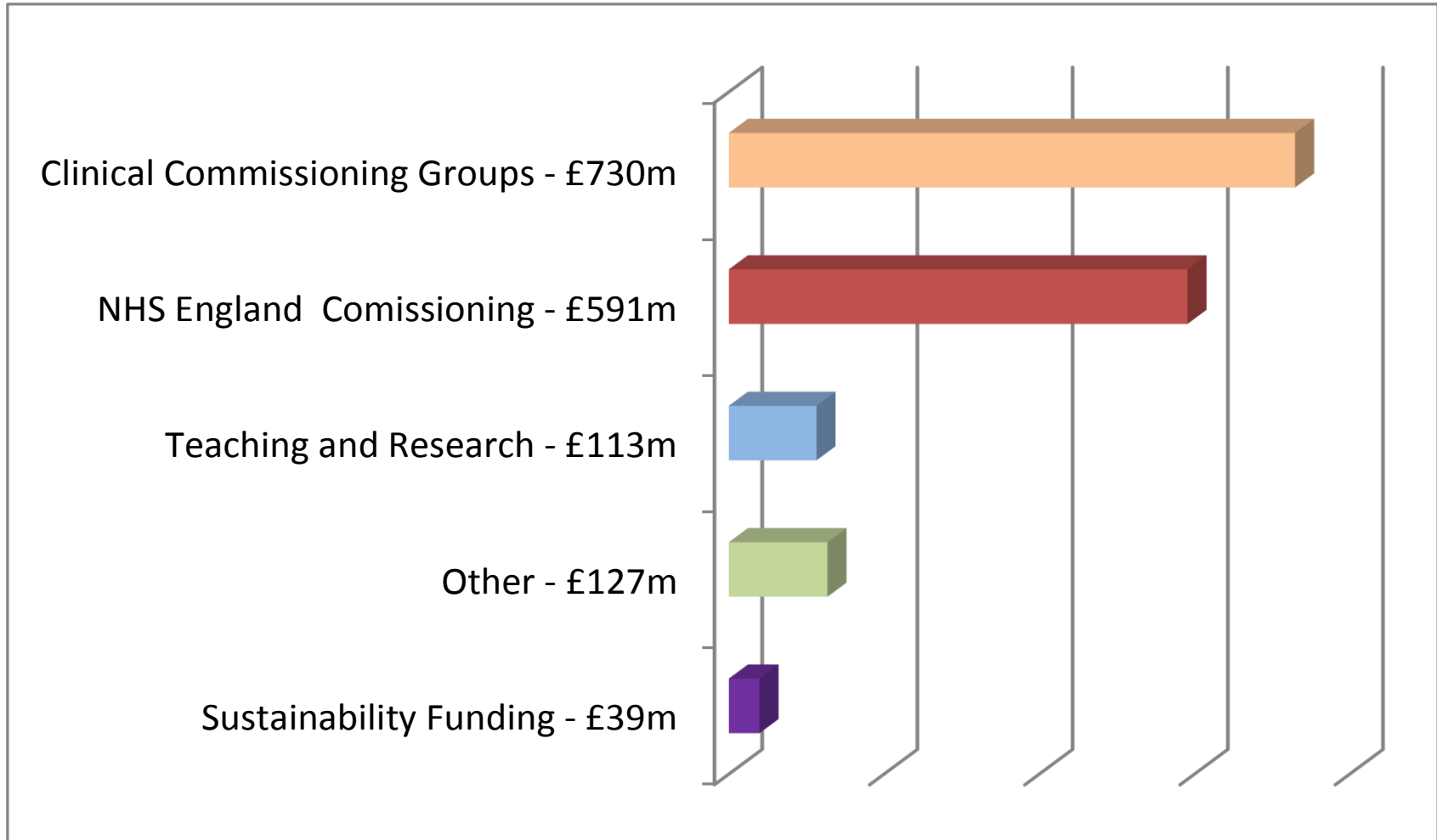
> University Hospital of  
South Manchester NHS  
Foundation Trust - £5.4m  
deficit

Manchester  
University NHS  
Foundation Trust -  
£6.9m surplus

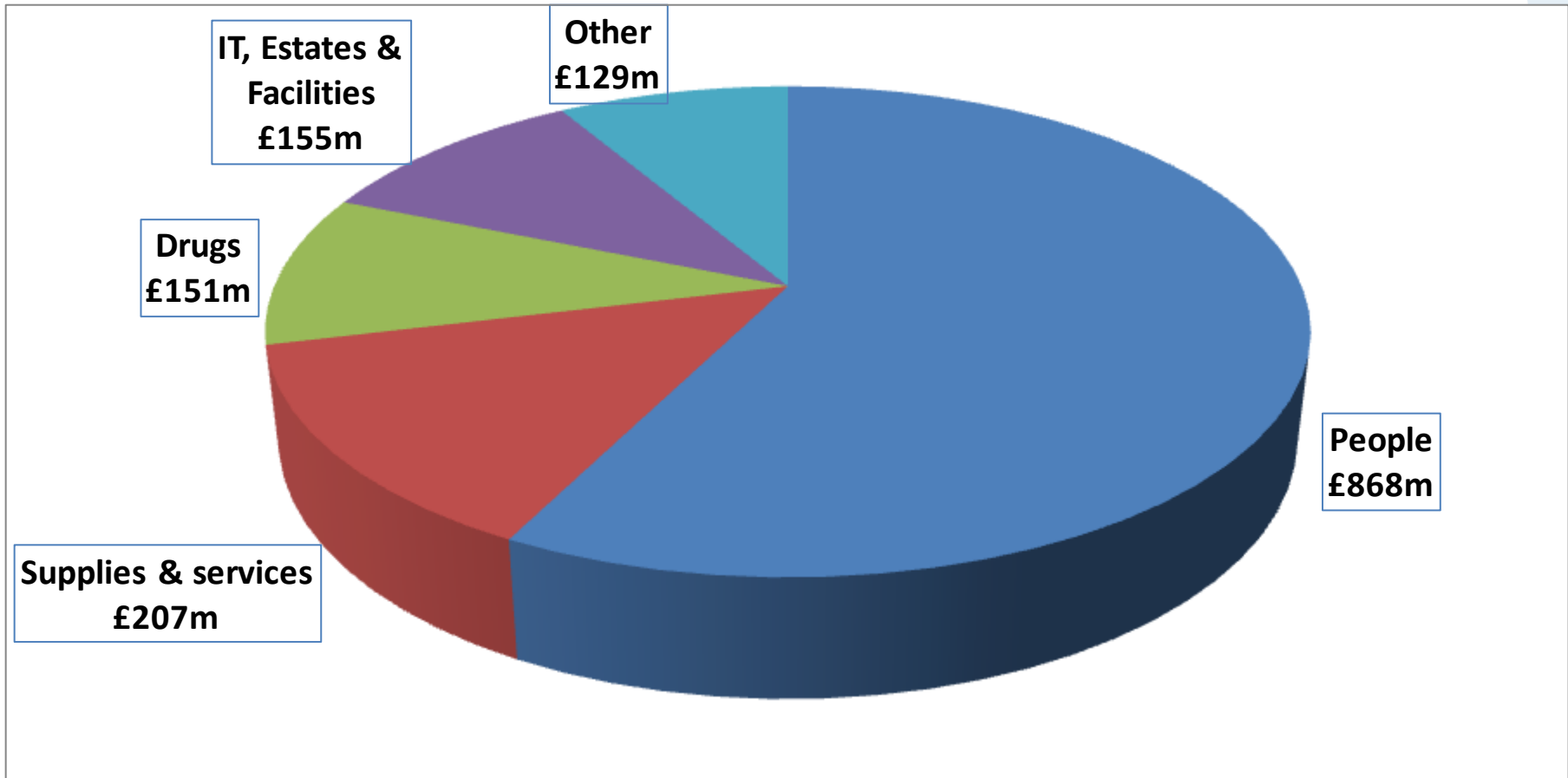
# Earning Sustainability funding for investing in Manchester



# 2017/18 - Where our funding came from.....



# How we spent our funding to treat our patients ....





# Regulatory Performance

The Trust is required to demonstrate effective and efficient use of its resources.

This is measured against the following ratings:-

1. Capital service cover rating
2. Liquidity rating
3. I&E margin rating
4. I&E margin: distance from financial plan
5. Agency rating

These ratings have a highest rating score of 1 and the worst rating score of 4.

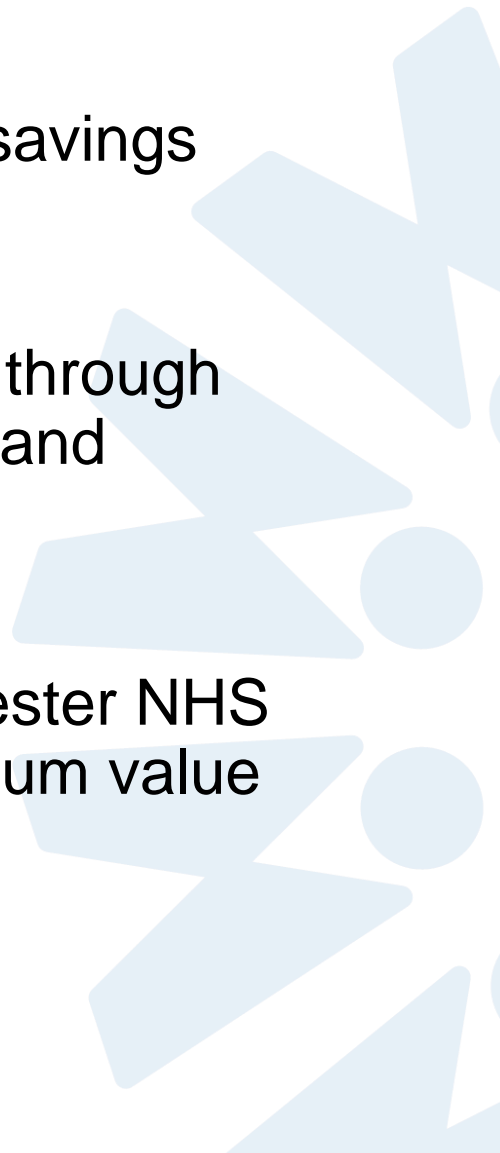
The ratings measure the Trust's ability to achieve its plans, along with demonstrating sufficient cash to cover the expenditure costs and that it's financially viable.

**MFT - Overall Financial Risk Rating – 17/18 = 1**

# In 2018/19 .....

- We need to keep on doing what we are doing:
  - ✓ Getting patients treated on a more timely basis
  - ✓ Maximising our successful recruitment of permanent, substantive medical and nursing staff
  - ✓ Carry on being smart and sensible in what we are spending our money on

# Procurement

- Supported and delivered £8m of non-pay savings across MFT
  - Supported Small and Medium Enterprises through advice/access to NHS Procurements staff and continued prompt payment commitment
  - Worked closely with other Greater Manchester NHS and Public Sector bodies to ensure maximum value from every £ spent
- 
- A decorative graphic on the right side of the slide, featuring several stylized human figures in light blue. The figures are composed of simple geometric shapes like triangles and circles, arranged in a cluster that suggests a group of people.

# Charitable Funds

Apr – Sept 2017

CMFT Charity Balance 30.9.18 = £11.7m

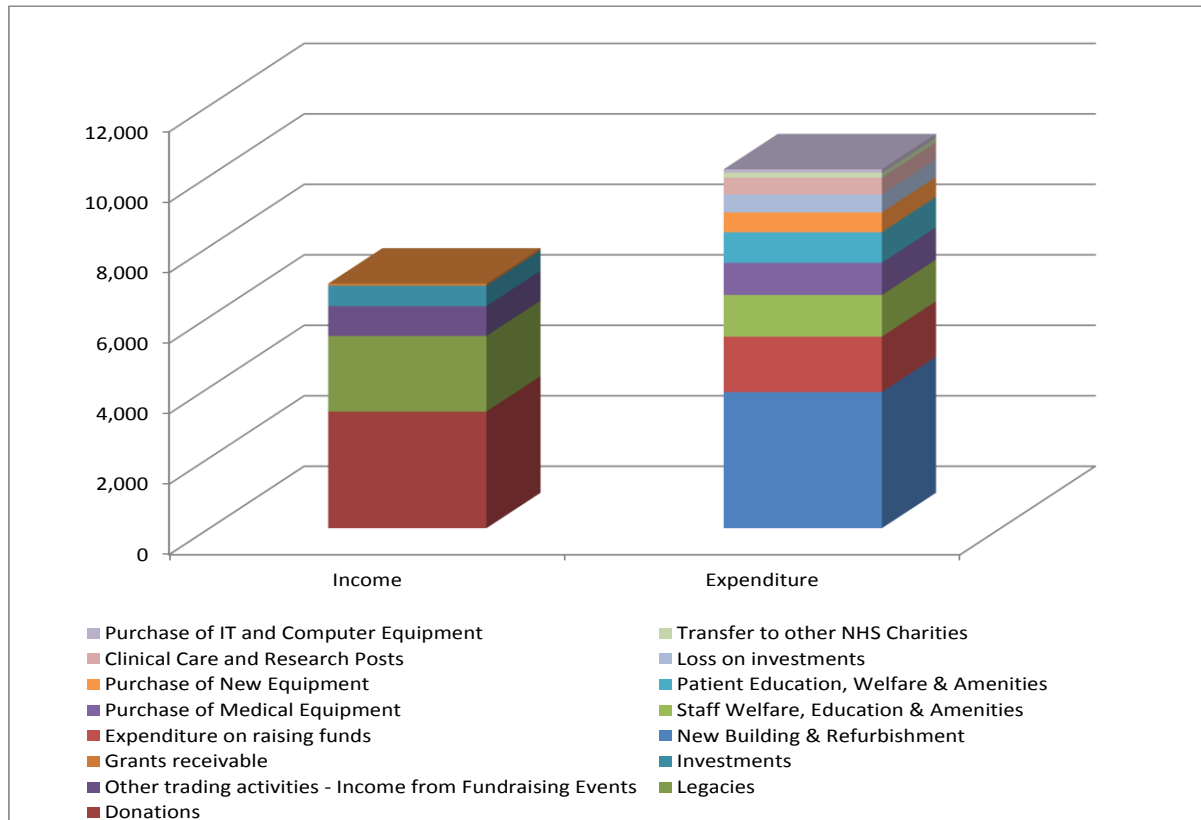
UHSM Charity Balance 30.9.18 = £7m

1<sup>st</sup> October 2017

Renamed to MFT Charity

Balance 31.3.18 = £17.6m

UHSM Charity closed and linked to the MFT charity



The background of the slide is a solid blue color. Overlaid on this background is a faint, light blue graphic consisting of several stylized human figures arranged in a circle, suggesting a group or community. The figures are composed of simple geometric shapes: a circle for the head and a trapezoid for the body.

Geraldine Thompson  
Lead Governor

# Membership Update

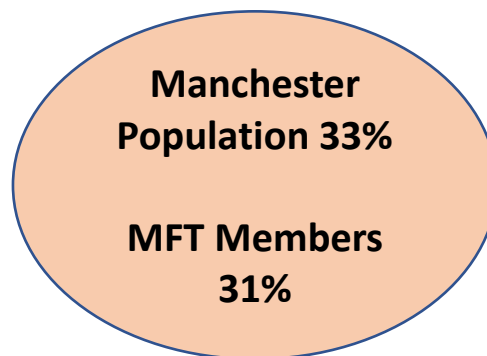
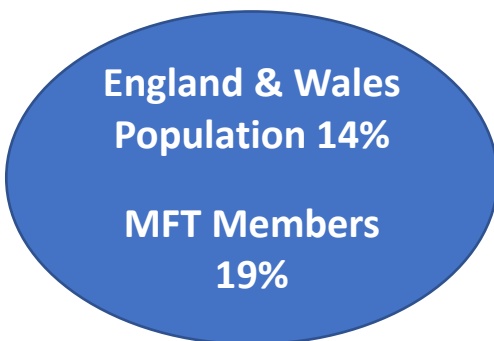
## Our Membership Aim is:

*To have a representative membership which truly reflects the communities that we serve with Governors actively representing the interests of both members and the public.*

## Our Membership Community has around 44,000 members:

- circa. 22,000 public members
- circa. 22,000 staff members

## MFT's Ethnic minority profiles (2011 Census):



# How Governors Represent You

## Our Governor Aim is:

*“To proactively represent the interests of members as a whole and the interests of the public via active engagement and effectively hold the Non-Executive Directors to account (individually and collectively) for the performance of the Board of Directors.”*

## How do Governors represent you?

- Attending key meetings to seek assurance around MFT’s performance
- Being part of groups focused on **improving** patient experience, **connecting** with members, and **supporting** staff
- Approving the appointment of Non-Executive Directors, setting their remuneration and terms of office
- Contributing to/receiving updates on major ongoing health programmes
- Contributing to MFT’s Forward Plans and Quality Priorities.



# Our Membership Engagement

- Interactive Annual Members' Meetings and Special Members' Meetings
- Annual Open Day for Young People
- Member engagement visits across our hospitals by Governors
- Council of Governors' and Board of Directors' Meetings
- Members' newsletter
- Member involvement in developing our Annual Forward Plan





# Governor Election Results

## New Public Governors:

- Paula King - Rest of Greater Manchester
- Sheila Otty - Rest of England and Wales
- William O'Neill - Rest of England and Wales

## New Nominated Governors:

- Rev. Charles Kwaku-Odoi - CAHN (Caribbean & African Health Network – Greater Manchester)
- Dr Denis Colligan - Manchester Health and Care Commissioning





Kathy Cowell OBE DL  
Chairman



Sir Michael Deegan CBE  
Chief Executive

# Our Strategic Aims



Keeping the organisation working



Providing personalised care



Being the best we can be



Developing single services



Pioneering research and innovation



Looking after and developing our staff

# Looking Ahead

- The National Picture
- In Greater Manchester
- Locally in MFT



**70**  
**YEARS**  
**OF THE NHS**  
**1948 - 2018**

# CQC Visit



Manchester University  
NHS Foundation Trust

- Welcome CQC in October
- Opportunity to show our new organisation
- Visiting all hospitals and services

The SHINE logo features a blue starburst icon above the word 'SHINE' in a bold, blue, sans-serif font. The starburst is composed of several blue rays radiating from a central white point.

SHINE



Kathy Cowell OBE DL  
Chairman

# Board of Directors



Manchester University  
NHS Foundation Trust



**Kathy Cowell OBE DL**  
Chairman



**Margot Johnson**  
Director of Workforce & OD



**Barry Clare**  
Deputy Chairman



**Darren Banks**  
Director of Strategy



**Sir Michael Deegan CBE**  
Chief Executive



**John Amaechi OBE**  
Non-Executive Director



**Gill Heaton OBE**  
Deputy Chief Executive



**Professor Dame Sue Bailey OBE DBE**  
Non-Executive Director



**Professor Cheryl Lenney**  
Chief Nurse



**Professor Luke Georghiou**  
Non-Executive Director



**Adrian Roberts**  
Chief Finance Officer



**Dr Ivan Benett**  
Non-Executive Director



**Julia Bridgewater**  
Chief Operating Officer



**Nic Gower**  
Non-Executive Director



**Dr Jane Eddleston**  
Joint Medical Director



**Christine McLoughlin**  
Non-Executive Director/Senior Independent Director



**Miss Toli Onon**  
Joint Medical Director



**Trevor Rees**  
Non-Executive Director



# Your questions

Please .....

- Raise your hand to speak
- Wait for a microphone to reach you
- Allow the Board to respond

... Thank you





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