

Summer 2019



Manchester University  
NHS Foundation Trust

# MFT NEWS



Inside  
**MFT receives Good  
rating from CQC**

10th  
Birthday  
celebrations

Sight saving  
community  
eye clinics

Construction  
begins on  
new Helipad

Dear member

Welcome to the second issue of MFT News, our dedicated magazine for members of Manchester University NHS Foundation Trust (MFT).

As Chairman of MFT, I would like to begin by saying how proud I was this year when I received the news that Manchester University NHS Foundation Trust was rated Good following our inspection by the Care Quality Commission (CQC).

Two of our hospitals are now rated Outstanding – the University Dental Hospital of Manchester and the Manchester Royal Eye Hospital, which is the only Eye Hospital in the UK with an Outstanding rating. The inspection was our first since the Trust was established, and took place in autumn 2018 in what was the largest comprehensive inspection ever carried out in the NHS by the CQC. A huge thank you and well done to everyone who helped us to achieve these ratings.

Another highlight of the past year was the second ever MFT Excellence Awards, where our incredible staff were honoured in a special ceremony. You can find out who walked away as worthy winners on pages 4 and 5.

As we approach two years since our Trust was established on 1st October 2017, we have another busy year to reflect upon and there will be many more exciting developments coming up in the year ahead.

I'm pleased to say that one of these developments will be our new state-of-the-art helipad, for which construction work has now begun. The new helicopter landing site, being built on the roof of Grafton Street car park on Oxford Road, will enable critically ill or injured babies, children and adults to be airlifted straight to four of our hospitals to better access our world-leading, specialist services.

While we are still a relatively new organisation, several of our hospitals celebrated the 10th birthday of the new hospital buildings on our Oxford Road Campus this summer including Royal Manchester Children's Hospital, Manchester Royal Eye Hospital, Saint Mary's Hospital and the Manchester Royal Infirmary extension. You can read more about these special celebrations on pages 8 and 9.

More recently I attended our annual Young Person's Open Day and had the pleasure of speaking to young people about their interest in careers in the NHS and at MFT, as well as their enthusiasm for shaping the future of healthcare and research innovation. I think what stood out most to me was seeing how young people continue to passionately hold us to account to innovate and push the boundaries, for themselves and for the next generation, and how we as a Trust, which serves such a huge and diverse population, continue to be informed and inspired by these new ways of thinking.

Kathy Cowell OBE DL  
Chairman



# MFT achieves Good rating from CQC

The Care Quality Commission (CQC) rated Manchester University NHS Foundation Trust (MFT) Good following the organisation's first inspection since becoming a newly established NHS Trust in October 2017. Two of our specialist hospitals received an overall rating of Outstanding, as did our Critical Care and Child and Adolescent Mental Health Services (CAMHS).

MFT was visited by more than 120 CQC inspectors over a six week period in autumn 2018 in what was the largest comprehensive inspection ever carried out in the NHS by the CQC. In their report released in March 2019 health regulator, the CQC, rated MFT Good with a significant number of Outstanding features.

Two MFT hospitals are rated Outstanding – the Manchester Royal Eye Hospital and the University Dental Hospital of Manchester. Manchester Royal Eye Hospital is the only Eye Hospital in

Manchester Royal Eye Hospital



University Dental Hospital of Manchester



Outstanding ☆

Inspected and rated

Good



the UK to receive an Outstanding rating.

CAMHS are rated Outstanding, as are Critical Care. There were also 24 individual indicators rated Outstanding for individual key lines of enquiry across the Trust.

MFT Chief Executive Sir Michael Deegan said: "As the largest NHS Trust in the country and a leading provider of specialist healthcare services, this Good rating provides our patients with significant assurance about the quality of care they can expect to receive from MFT, whether that is in one of our hospitals, the community or in their home."

"To have received an overall Good rating for MFT, so soon after our merger to create the largest acute Trust in the UK, is a significant achievement and testament to the dedication of

staff across all MFT services. This now provides us with a fantastic basis on which to move to 'Outstanding' in the future."

Six MFT hospitals were rated Good. The Manchester Local Care Organisation, which provides comprehensive community services across the City of Manchester and was formed in April 2018, was also rated Good.

The CQC follows five key lines of enquiry (the way in which they measure services) which are *Caring, Safe, Effective, Responsive and Well-led*. Overall for Caring MFT was rated Outstanding, with the other four rated Good.

As with any inspection, the CQC identified a number of areas where MFT needs to make improvements and the Trust will be focussing on these in the coming months ahead.



# MFT EXCELLENCE AWARDS

We held our second ever MFT Excellence Awards in March, recognising the outstanding work that our staff and teams do in caring for our patients and supporting colleagues. Congratulations to all our incredible winners and finalists – the calibre of the nominations was exceptionally high.

The fully-sponsored event was once again held at the Principal Hotel in Manchester and hosted by star of TV and radio, Andy Crane. Special thanks to everyone involved in the awards process: nominators, judging panels, nominees, sponsors, the organising team and our host Andy Crane, who gave his time for free to make the event even more special for colleagues.

## And the winners are...

### Patient Choice Award

Winner  
Antony Southin, Matron,  
Manchester Royal Infirmary

### Equality, Diversity and Inclusion Champion Award

Winner  
Child and Adolescent Mental Health Service (CAMHS), Royal Manchester Children's Hospital

### Collaboration Award

Winner  
Burns Camp Team, Royal Manchester Children's Hospital



Sophia Swindells



ICD (Internal Cardiac Defibrillator) Support Group



Jean Williams (award collected by a colleague)



Antony Southin



CAMHS



CAMHS



Community Stroke and Neuro Service, Rehabilitation Services



The RAPID (Rapid Access to Pulmonary Investigation and Diagnosis) Programme



Jill Probert



Burns Camp Team



Sarah Hacker



Stacy Bullock

**Brilliant Ideas Award**  
Winner  
The RAPID (Rapid Access to Pulmonary Investigation and Diagnosis) Programme, Wythenshawe Hospital

**Achievement in Developing and Learning**  
Winner  
Sarah Hacker, Practice Based Educator, based at Wythenshawe Hospital

**Rising Star Award**  
Winner  
Jill Probert, Lead Nurse, Pain Service, Clinical and Scientific Services

**The Steve Mycio Apprentice of the Year Award**  
Winner  
Sophia Swindells, Finance Apprentice, Royal Manchester Children's Hospital

**Inspirational Leadership Award**  
Winner  
Stacy Bullock, Head of Organisational Development – Change and Talent Management, Organisational Development and Training Team

**Unsung Hero Award**  
Winner  
Jean Williams, Domestic, Integrated Neuro-Rehabilitation Unit (INRU), Trafford General Hospital

**Non-Clinical Team of the Year Award**  
Winner  
ICD (Internal Cardiac Defibrillator) Support Group, Wythenshawe Hospital

**Clinical Team of the Year Award**  
Winner  
Community Stroke and Neuro Service, Rehabilitation Services, Manchester Local Care Organisation

**Group Chief Executive's Award**  
Winner  
CAMHS Emerge Team



# Your Governors and Members in action

At MFT, we have 32 Governors, the majority (24) of which are elected directly from and by our members. Our Governors are the link between our members, determining their needs and views on the delivery of services, and our Directors who make the decisions about our services. You can find out more about our Governors on our 'Meet our Governors' webpage on the Trust website [www.mft.nhs.uk](http://www.mft.nhs.uk)

We provide many opportunities for Governors to be actively involved, which the Trust feels helps us to make a real difference to our patients and the wider community.

**Jayne Bessant**, Lead Governor tells us more about her highlights from the year.

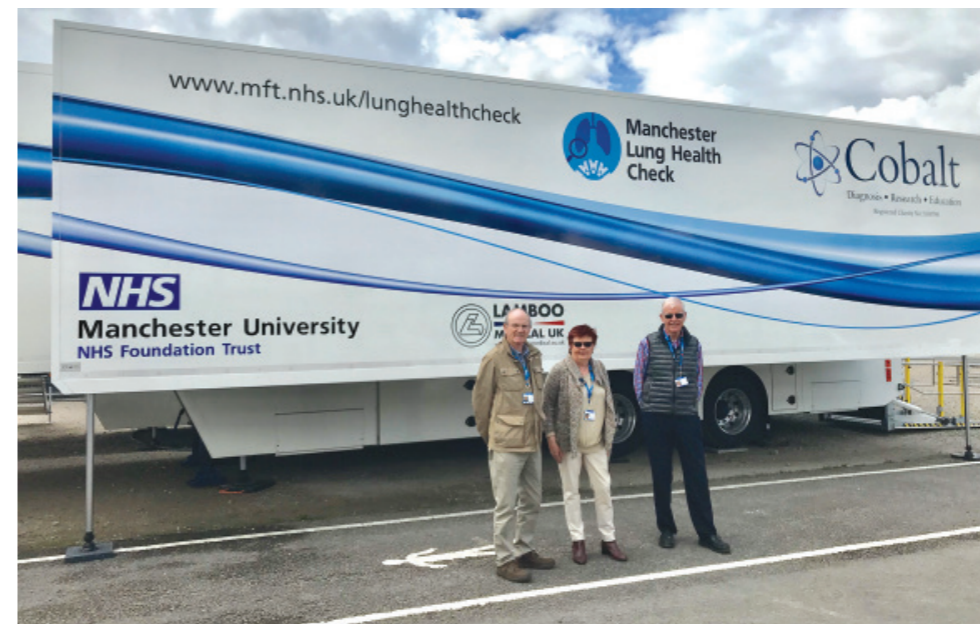
## What are some of the key priorities and achievements from the past year that our Governors have been involved in?

The Governor sub-groups of Patient and Staff Experience, along with Membership and Engagement have really developed and contributed to the wider Governor group's ability to understand the organisation and hold the Non-Executives to account. The Governors were able to be involved and contribute to the CQC Inspection in a positive and

constructive way – which we are delighted has yielded some excellent results for the Trust with an overall rating of 'Good' and several areas rated 'Outstanding'.

## What has been a highlight for you since taking up your role as Lead Governor?

The highlight for me being Lead Governor is being part of a group of people who continue to develop in their role, working constructively together to ultimately support the Trust to continually improve standards for both patients and staff.



Michael Kelly, Sheila Otty and Chris Templar visit the Lung Health Check mobile scanning unit at the Etihad Stadium as part of MFT's 2019 programme of hospital/managed clinical services tours specially arranged for Governors. See page 13 for more.

**Jane Reader**, Chair of the Membership and Engagement Sub-Group reminds us why the involvement and support of our members is vital to our future success.

## How important is it that our members represent a broad range of the communities we serve?

It's hugely important that our members feel they have a voice, through our Governors, who are their elected representatives. We have worked hard this year on improving the quality of our membership because this ultimately helps us to shape our future service provisions to be representative and better meet the needs of more of our members and their families.

## What are your highlights from the recent work you've been doing?

In particular I was recently involved in our annual Young Person's Open Day event and I spoke to a number of young people who blew me away with how interested and curious they were about Research and Innovation. It's crucial that we continue our work on engaging with younger people, as they are the future generation that can continue to drive forward and inform the great work MFT already does in these areas.

## How can Members get involved?

Membership is completely free and open to anyone aged 11 years or over who lives in England and Wales. Once you have become a Member, you can decide how involved you want to be. This may



Jane Reader at our annual Young Person's Event

simply be voting for representatives (Governors) during the election process and receiving regular and exclusive membership invites, newsletters and updates; or you may wish to be more involved by standing for election as a Governor (if aged 16 years or over) attending unique membership events, meetings and participating in short surveys and questionnaires.

**Michael Kelly**, one of our Public Governors, is passionate about learning more about the outstanding care and services provided by the Trust and gives us a glimpse into some of the projects and services he has visited in the past 12 months.

## What sort of projects have you been involved in recently?

Over the last couple of months I have been on a fascinating journey discovering and visiting various key services provided by MFT including the Emergency Department and associated wards at the Royal Manchester Children's Hospital, touring Saint Mary's Hospital and, in particular, the Genomics Centre where much of the future developments in personalised medicine are occurring. I have also been fortunate to see the exciting and extremely innovative Blood Sciences departments at the Oxford Road site, and was especially enthused by the Artificial Intelligence (AI) developments that have been made. I was also heartened to see and

hear about the growth of 'closer-to-home' developments in acute care at Withington Community Hospital and Altrincham Hospital which I feel will be of value to patients and their carers and families.

## What are some of your highlights from this year?

Another very interesting duty (and pleasure) I undertook as an Elected Governor towards the end of June both last year and this year was joining fellow Governors on the Governor and Foundation Trust Membership stall for the annual Young People's Open Day event. We spoke with hundreds of young people, aged from 14 to early 20s, who came to discover the vast variety of careers and treatments available in the NHS in general, and MFT in particular. Their enthusiasm, intelligent questioning and vision was at times breath-taking, and always stimulating. The next generation have clearly much to offer to the development of a great future for the NHS.

## Have your say – become a member!

If you are not an MFT member and would like to become one, you can complete an application form online via [www.mft.nhs.uk](http://www.mft.nhs.uk) and click the 'Become a Member of our Trust – Membership Form' button. Or contact the Foundation Trust Membership Office for a paper copy:

**Post:** Freepost Plus RRBR-AXBUTZT, MFT NHS Trust, Oxford Road, Manchester M13 9WL

**E-mail:** [ft.enquiries@mft.nhs.uk](mailto:ft.enquiries@mft.nhs.uk)

As part of the NHS membership application process, you will be asked to supply your personal data. Any data that you supply will only be used to contact you about the Trust's Membership or other related issues and will be processed for these purposes only.

## Updating/cancelling your membership

Please contact the Foundation Trust Membership Office if you are an existing member and:

- the information that you supplied as part of your initial membership application process has changed or changes in the future;
- you would like to cancel your membership.

More information about the role of Governors can be found on our website here [mft.nhs.uk/the-trust/governors-and-members/information-about-governors](http://mft.nhs.uk/the-trust/governors-and-members/information-about-governors)

## Your views

Please complete this year's survey online at [tinyurl.com/y318sgkp](http://tinyurl.com/y318sgkp) or return the freepost survey on the back page by Monday 7th October 2019.



If you would like to discuss the Governor role, or find out more about our membership events or becoming a member, please contact the Foundation Trust Membership Office:

**By Post:**  
Freepost Plus  
RRBR-AXBU-XTZT,  
MFT NHS Trust,  
Oxford Road,  
Manchester M13 9WL

**By Phone:** 0161 276 8661  
(office hours 9.00 am to 5.00 pm,  
Monday to Friday; answering machine  
outside these hours)  
E-mail: [ft.enquiries@mft.nhs.uk](mailto:ft.enquiries@mft.nhs.uk)

# 10th birthday celebrations

The Royal Manchester Children's Hospital (RMCH), Saint Mary's Hospital (SMH), Manchester Royal Eye Hospital (MREH) and Manchester Royal Infirmary (MRI) extension, all marked a very special milestone this year and celebrated 10 years since they first opened on Oxford Road in 2009.

RMCH kick-started the festivities in June with a month of birthday celebrations arranged with families, staff, volunteers and patrons. The first patient admitted to RMCH on its opening day in 2009, 11-year-old Rijul Sudhir was invited back to the hospital with a warm welcome and a tour of the hospital by Lead Nurse at RMCH, Walter Tann. Rijul was accompanied by his mum Jaya, a nurse at Manchester Royal Infirmary (MRI).

The hospital also celebrated with various events and competitions including; magic makers, superheroes, school choirs, ward competitions, storm troopers and copious amounts of cake. The celebrations were topped off with a staff awards and ball, celebrating the hard work of all RMCH staff and teams across the last year.

Saint Mary's Hospital marked their birthday celebrations in July with an afternoon tea party on the Newborn Intensive Care Unit



(NICU), inviting former patients, nurses and doctors back to the ward as part of the anniversary. The first babies that were admitted on NICU returned with their families to meet some of the original staff members who treated them a decade ago.

In August, MREH held a celebration event for all staff

to not only mark the 10th anniversary of the Eye Hospital opening, but to also celebrate their recent CQC 'Outstanding' Rating – the first Eye hospital in the UK to receive this rating.

MRI staff also marked 10 years since the opening of the new extension at the hospital with events throughout the month.



## Become more involved

Governors welcome the views and opinions of members, patients and the public, and it's a key part of their role to consider and share them with the Board of Directors. Areas of particular focus for Governors are around the Trust's performance and future plans, with Governors being responsible for representing the views of members, the public and the communities that the Trust serves.

Governors are also encouraged to feed information back to members and the public about how the Trust is performing and help to keep them up to date with developments at MFT. Tell us your views about what our key priorities for 2020/21 should be (as part of our forward planning process), by completing the survey online or returning the survey on the back page of the newsletter.

One of the biggest ways that you can get involved as a member is to put yourself forward to stand for election to our Council of Governors. You do not need specific qualifications for the Governor role, other than a commitment to representing members and the public to the best of your ability.

Elections are usually held each year (around summer and autumn) to fill any vacant seats on our Council of Governors and/or to open up seats for Governor positions whose term of office is coming to an end. An induction programme and on-going training is provided to Governors upon being successfully elected.

More information available on our website here [mft.nhs.uk/the-trust/governors-and-members/elections](http://mft.nhs.uk/the-trust/governors-and-members/elections)

### Your views

Please complete this year's survey online at [tinyurl.com/y3l8sgkp](http://tinyurl.com/y3l8sgkp) or return the freepost survey on the back page by Monday 7th October 2019.

# Next phase of world-leading genomics hub takes shape

Manchester Science Partnerships (MSP) has announced that work has started on Citylabs 2.0, the first phase of its £60million extension of the Citylabs campus, which will be at the heart of Greater Manchester's new globally-leading genomics campus for innovation, precision medicine, translational science, and molecular diagnostics.

Located within Europe's largest clinical-academic campus, Citylabs 2.0 is surrounded by the Manchester Royal Infirmary, Royal Manchester Children's Hospital, Saint Mary's Hospital and Manchester Royal Eye Hospital and will build on the success of Citylabs 1.0 which has been fully let since its completion in 2015 and has already showcased a unique new way of collaborative working between industry, academia and clinicians. A Joint Venture partnership between



MSP and MFT, the 92,000 sq ft development is due for completion by the end of 2020.

Manchester's new genomics campus will create more than 1,500 high value jobs over the next decade, adding over £150million to the city region's economy. Crucially,

it will positively impact the lives of over three million people by providing access to new diagnostics and more targeted treatments through pioneering research, and will see these products and services adopted into the city's health service at a much faster rate.

## Greater Manchester residents benefit from week-round pacemaker access

**Greater Manchester residents can now be fitted with a pacemaker seven days a week thanks to co-operative working from hospitals across MFT. This is the first time such a service has been made possible in the UK outside of London, and has come about thanks to collaboration from the cardiology teams at Wythenshawe Hospital and Manchester Royal Infirmary.**

The operation is a relatively straightforward process that's usually carried out under local anaesthetic. The pacemaker is most often placed

under the skin near the collarbone, attached to a wire that's guided to the heart. The procedure usually takes about an hour, and most people are able to leave hospital within a day after the surgery.

Now heart specialists at MFT have devised a staff structure across Wythenshawe Hospital and Manchester Royal Infirmary that means a cardiologist and other essential staff will be available to carry out the procedure week-round.

Dr Niall Campbell, Consultant Cardiologist at Wythenshawe Hospital said: "This new provision has come about thanks to a

pioneering way of working between staff at Manchester Royal Infirmary and Wythenshawe Hospital. Now patients in our hospitals can have access to a pacemaker any day of the week, meaning we can treat them more safely and get them home quicker.

"This was made possible thanks to the merger that created MFT back in 2017, enabling hospitals under the Trust to work more closely together and combine services like these to the benefit of our patients."



## Pupils unveil 'stop smoking' poster designs

A group of pupils from Newell Green Primary School in Wythenshawe designed a set of creative posters encouraging patients and visitors at Wythenshawe Hospital to give up smoking.

The posters, which have now been installed at entrances around the site to deter people from smoking feature facts about the dangers of smoking and heartfelt messages from the children about quitting. The designs



came about after Dr Matt Evison, Consultant in Respiratory Medicine at Wythenshawe Hospital, visited the school to give a talk about the dangers of smoking.

Pupils Ella, Grace and Zack, all

aged 10, revealed the posters in an unveiling ceremony, where they were joined by Dr Evison, Wythenshawe Hospital Chief Executive Mandy Bailey and Ruth Perry, Head of School at Newell Green.

## NIHR Manchester BRC highlights great progress in its second year

**The NIHR Manchester Biomedical Research Centre (BRC), hosted by MFT, in partnership with The University of Manchester, The Christie NHS Foundation Trust and Salford Royal NHS Foundation Trust seeks to drive health improvements and lasting change for all through creative, inclusive and pro-active research that identifies and bridges gaps between new discoveries and individualised care.**

Its recently published second annual report highlighted impressive achievements in its pioneering research across Manchester in cancer, inflammation, and regenerative medicine, including over 300 investigators, staff and trainees who are now being supported (directly or indirectly) by the Manchester BRC infrastructure.

Nearly 19,000 patients were recruited into studies and trials, a 370% increase from the previous year, and 192 projects were operating across the BRC - almost doubling the total in the second 12 months.

External funding leveraged by the BRC, to assist in research to improve the lives of people in Manchester and beyond, totalled £65.9 million – a 15% increase from 2017/18.

## Success as sight-saving eye clinics provide more than 10,000 treatments in the first year

**Specialist sight-saving community eye clinics in North and South Manchester, brought to the high street in May 2018 by the Manchester Royal Eye Hospital (MREH), have provided more than 10,000 additional treatment appointments to patients in their first year of opening.**

The clinics deliver care for patients closer to where they live, with a focus towards patients with wet age related macular degeneration (AMD), the leading cause of irreversible sight loss in the UK.

John Ashcroft, Chief Executive at Manchester Royal Eye Hospital said: "Expanding our services has proved invaluable for our patients and our community eye clinics still remain amongst the first in the country to offer this level of treatment, in the heart of the community."

The community eye clinics are located in the Cheetham Hill shopping centre, North Manchester, and in Wythenshawe Civic Centre in South Manchester. MREH are also developing a new purpose-built area at Trafford General Hospital, to treat people from the surrounding area who require regular injections for AMD. The sight-saving centre, is due to open its doors later in 2019.

# Celebrating our volunteers

We celebrated National Volunteers Week in June and thanked our wonderful MFT volunteers for the valuable contribution they make to our patients, visitors, carers and staff. We have more than 1,300 registered volunteers who work across the Trust in a huge range of roles, including meeting and greeting patients as they arrive at hospital, assisting as a dining companion, helping with interpretation and translation, and providing information and helping people to way-find at a time when they may be feeling anxious.

We held afternoon tea parties to recognise and thank our volunteers for their contribution, hosted by our Chairman, Kathy Cowell OBE DL. Volunteers were presented with a certificate of appreciation and an 'I am an MFT Volunteer' pin badge. The event also included the premiere of a special film about our volunteers and the impact they have to improve both patient and staff experience.



# Lung Health Checks launched to improve lung cancer survival rates

In April clinicians at Wythenshawe Hospital launched 'Lung Health Checks', a new initiative to help improve early diagnosis for lung cancer and other respiratory conditions across North and East Manchester.

The first-of-their-kind mobile Lung Health Check support units and CT vehicles will be placed in key community-based locations for the next two years – including at the Etihad Stadium, Cheetham Hill, Harpurhey and Failsworth.

Dr Richard Booton, Clinical Director of Lung Cancer and Thoracic Surgery at Wythenshawe Hospital, said; "Lung Cancer is the leading cause of premature death in Manchester and a major issue in the treatment of lung cancers is that they are often not identified until a late stage, at which point the chances of survival lower significantly.

"This new initiative allows us to test people who are at a higher risk of lung conditions, regardless



of whether they've noticed any symptoms, enabling us to diagnose lung cancer and other respiratory conditions at a much earlier and more treatable stage. Tests are quick and non-invasive, and

located in easily accessible areas in the community."

In May the team completed the 1,000th Lung Health Check and was recently named Cancer Care Team of the year at the BMJ Awards.

# Young People's Open Day

In June more than 500 young people attended our 10th annual Young People's Open Day, which is organised by the Foundation Trust Membership Team. We had an excellent selection of stands covering a wide range of MFT's services including Nursing, Medical Illustration, Laboratories, Orthopaedics, Specialised Play Services, Mental Health Services and many more.

Visitors had the chance to find out about becoming a Trust Member, complete a questionnaire to help inform the MFT Forward Plan, and find out about NHS careers. Our Chairman, Kathy Cowell OBE DL, and some of our Governors attended the event to meet attendees and hear their views.

More information available on our website here [mft.nhs.uk/member-meetings/young-peoples-event](http://mft.nhs.uk/member-meetings/young-peoples-event)



# MFT one of the first centres in the UK to offer new cutting edge cancer treatment

**MFT has been named as one of a very small number of centres in the UK to offer a revolutionary new cancer treatment, widely regarded as the most exciting cancer treatment development in decades.**

MFT will be able to offer the ground-breaking treatment to children and adults and is unique

in this regard. Within MFT, the treatment will be delivered in Royal Manchester Children's Hospital and Manchester Royal Infirmary.

CAR-T (Chimeric Antigen Receptor T-cell) therapy is a personalised medicine used to treat patients with certain types of leukaemia and lymphoma. It is a highly complex new type of immunotherapy which involves

collecting and using the patients' own immune cells to target their cancer in a process which is completed over a number of weeks.

Both hospitals can provide the treatment with immediate effect, with Manchester Royal Infirmary being the first centre in the UK to offer this treatment to young adults with leukaemia.



## MFT are frontrunners in staff health and wellbeing

Building on the success of last year, more than 650 MFT staff took part in the Great Manchester Run as part of Team MFT this year, and were instantly recognisable as part of the NHS blue wave. Colleagues ran, walked, jogged or used a wheelchair to complete the 10km course. Dozens of other staff and volunteers were front and centre on the day to cheer them on, hand out water or volunteer their services in the medical tent.

Our Manchester NHS blue wave was the first in the country, set up last year in partnership with the Great Run Company, and has since inspired them to work with other NHS Trusts nationwide on similar initiatives to improve staff health and wellbeing.

### Dates for your diary Annual Members' Meeting

Tuesday 24th September 2019  
1.00pm – 4.00pm  
Post-Graduate Centre  
MRI, M13 9WL

Share your views at future meetings. Members are warmly invited to attend our:

#### Council of Governors' Meeting

Tuesday 5th November 2019 at 1.30pm  
Ground Floor Meeting Room, Nowgen Centre, MRI, M13 9WL

#### Board of Directors Meetings

Monday 9th September, 2019 at 2.00pm  
Main Boardroom, MRI, M13 9WL

Monday 11th November, 2019 at 2.00pm  
Main Boardroom, MRI, M13 9WL

More details at:  
[www.mft.nhs.uk](http://www.mft.nhs.uk)

## Manchester Royal Infirmary nurse named in Queen's Birthday Honours

Emily Robertson, Ward Manager at Manchester Royal Infirmary (MRI), was awarded the British Empire Medal (BEM) for services to Nursing and Older People's Care in the Queen's Birthday Honours in June.

Her leadership and passion has created a team culture and environment on Ward 45 which focusses on providing individualised care to elderly patients and patients who are living with dementia.

Emily said: "I am so proud to work for MRI and feel privileged to have the opportunity to try and make a difference for older people in my local community. This award is not just for me it is for all the amazing people who have dedicated their careers to improving older people's lives in Manchester and I am so happy older people's care has been recognised in this way."

Emily was one of nine nurses nationally to be awarded the BEM and one of five people from the Greater Manchester area.



## Dental Hospital named in national healthcare awards

Congratulations to the team at the University Dental Hospital Manchester (UDHM), which was shortlisted for the Inspiring Place to Work and Train Award in the 2019 Health Education England HEAT Awards. The Awards celebrate the importance that education, training, leadership and workforce planning play in delivering high quality compassionate healthcare in the NHS. UDHM was rated as Outstanding in the recent Care Quality Commission (CQC) inspection.



# iMRI scanner appeal update

Last year, Royal Manchester Children's Hospital Charity launched a £4million appeal to transform children's brain surgery at the hospital by funding a state-of-the-art intra-operative MRI (iMRI) scanning suite.

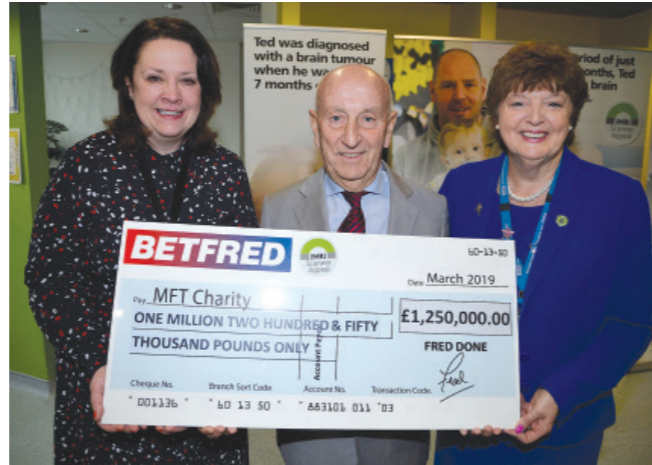
This scanning suite will allow patients to be scanned during surgery, giving surgeons a real time view of the brain whilst surgery is taking place, and potentially resulting in less surgeries and a much shorter wait to see if treatment has been a success.

The Charity is delighted to announce that to date, they are well on their way to achieving their

target of £4million within their two year timeframe. They have raised an incredible £1.89million to date, plus a further pledge of £1million from Manchester-based employment law specialists Peninsula.

## Fred Done donates £1.25million for new scanner

Betfred boss Fred Done donated £1.25million to go towards the new scanner. The funds were raised following Fred's pledge to donate



all profits from over-the-counter bets made on the first day of the Cheltenham Festival, one of the busiest days in the horse racing calendar. The appeal particularly resonated with family man Fred as he lost his wife Mo last year after she was diagnosed with a brain tumour.

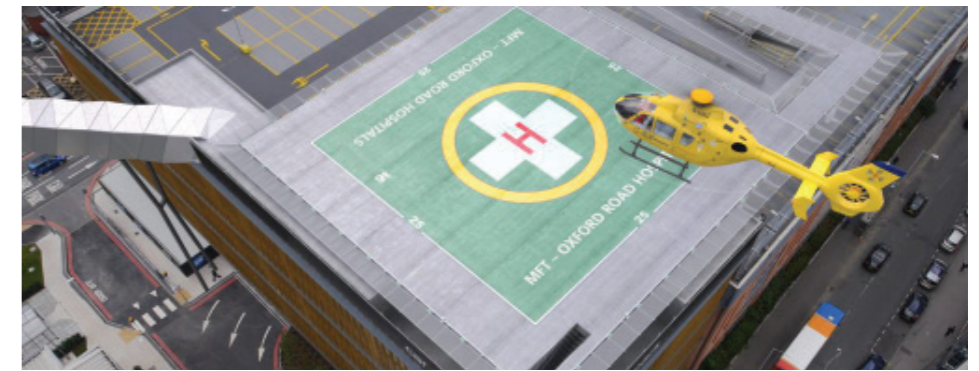
To read more about the Charity's iMRI Scanner appeal, please visit: [rmchcharity.org.uk/imri-appeal](http://rmchcharity.org.uk/imri-appeal)

# Construction work begins on new helipad

Construction work on the new state-of-the-art, £3.9million helipad has begun. The new helicopter landing site, being built on the roof of Grafton Street car park on Oxford Road will enable critically ill or injured babies, children and adults to be airlifted straight to four major MFT hospitals.

A high-level patient transfer corridor will connect the helipad landing site to Manchester Royal Infirmary (MRI), Royal Manchester Children's Hospital (RMCH), Saint Mary's Hospital and Manchester Royal Eye Hospital. The construction of the helipad is expected to see an estimated 312 patients airlifted to the site each year.

Funding for the helipad was raised by MFT Charity's Time Save Lives Appeal, which raised a



phenomenal £3.9million in just 12 months, thanks to the dedication and generosity of its supporters. This included a generous donation of £1.3million from the County Air Ambulance Trust's HELP (Helicopter Emergency Landing Pads) Appeal and £1.1million from the government's LIBOR fines funds in the Chancellor's Budget.

Dr Jon Simpson, Medical Director and Consultant Physician at Manchester Royal Infirmary, added: "The quality and speed of specialist medical care following a major trauma injury is vital to ensuring our patients have the best chance of a full recovery. In these situations, patients need to be transferred

to a Major Trauma Centre or an Emergency Department, both of which we have on site at MRI and RMCH.

"The construction of the helipad will be invaluable to us and our patients as in some situations; the quickest or most appropriate way to get a patient to these services is by helicopter. The ease of access to these specialist services once the helipad is fully operational will allow our hospitals to save many more lives and increase the chances of a full or improved level of recovery for our patients."

Building work began in June 2019 and the helipad is set to be fully operational in 2020.

# Awards success for Manchester Foundation Trust Charity



In July the MFT Charity team were delighted to receive the news that they had won the coveted Fundraising Charity of the Year Award at the Institute of Fundraising's National Fundraising

Awards ceremony in London. The team are over the moon to receive this recognition, and couldn't have achieved it without the dedication of MFT Charity supporters, donors and volunteers.

Director of Charities, Sarah Naismith, said; "This is an incredible achievement that highlights the hard work that every single member of the team puts in – it really is a whole team effort!"

# Macmillan Cancer Support announces further £5.2m funding for end of life care

Macmillan Cancer Support is investing £5.2million to create a city-wide palliative and end of life care service across the city of Manchester in one of the charity's largest ever single funding agreements.

The newly created Manchester Macmillan Supportive and Palliative Care Service will operate out of three community-based hubs across the city. The 7-day service will provide

a range of care and support for patients in Manchester with a life-limiting illness through multi-disciplinary integrated teams of consultants, clinical nurse specialists, district nurses, therapists and allied health professionals.

Delivered through a partnership of Manchester Health and Care Commissioning (MHCC), Macmillan, and the Manchester Local Care Organisation (MLCO), the service



Leading local care, improving lives in Manchester, with you

will provide a bridge between GP practices, hospitals and hospices to care for patients at home, in hospices or in residential care.

## Stay Connected

Follow us on social media for the latest Trust news and updates



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mft.nhs.uk



Manchester University NHS Foundation Trust

# Our Forward Plans

## Tell us what matters to you

Each year we develop our forward plans which set out what we plan to do in the coming year. In order to ensure that our plans meet the needs of our patients and their families, we are seeking your views on which areas we should prioritise in 2020/21.

The Trust's vision and strategic aims set out the longer-term aspirations of our organisation, describing what we want to achieve and how we would want the Trust to develop over the next five years. Our vision and strategic aims are:

<b>Vision</b>	<p><b>Our vision is to improve the health and quality of life of our diverse population by building an organisation that:</b></p> <ul style="list-style-type: none"> <li>• Excels in quality, safety, patient experience, research, innovation and teaching;</li> <li>• Attracts, develops and retains great people, and;</li> <li>• Is recognised internationally as a leading healthcare provider.</li> </ul>
<b>Strategic Aims</b>	<b>To complete the creation of a Single Hospital Service for Manchester (Manchester University NHS Foundation Trust), with minimal disruption whilst ensuring that the planned benefits are realised in a timely manner.</b>
	<b>To improve patient safety, clinical quality and outcomes.</b>
	<b>To improve the experience of patients, carers and their families.</b>
	<b>To develop single services that build on the best from across all our hospitals.</b>
	<b>To develop our research portfolio and deliver cutting edge care to patients.</b>
	<b>To develop our workforce enabling each member of staff to reach their full potential.</b>
	<b>To achieve financial sustainability.</b>

In planning for the coming year, we aim to engage with a wide range of stakeholders including patients and their families, staff, partner organisations and the wider public. Understanding their views helps us to develop our services that meet the needs of all of the communities that we serve.

Seeking and listening to the views of our members, patients and the public is very important to our Board of Directors and Governors (whose role is to represent the views of the members and the wider public interest). Last year, we surveyed members and the public directly, asking which areas they felt that we should prioritise in 2019/20. The feedback that we received enabled us to identify areas that we needed to address. These included:

- outpatient waiting time and appointments
- staffing levels
- issues related to patients being asked to repeat the same information because medical records are not stored electronically and cannot be shared across organisations

These themes were built into our plans. Please see more details on our website which shows what we plan to do for each of the areas identified.

[mft.nhs.uk/the-trust/governors-and-members/our-forward-plans](http://mft.nhs.uk/the-trust/governors-and-members/our-forward-plans)



### Your views

Scan here to complete the survey online or go to: [tinyurl.com/y318sgkp](https://tinyurl.com/y318sgkp) by Monday 7th October 2019.

## Our Forward Plans

### Tell us your views

We would be grateful if you would take a few minutes to tell us your views about what our priorities for 2020/21 should be. This could be for any of our nine hospitals or for the whole Trust (Manchester University NHS Foundation Trust).

The views and opinions received will be considered by the Board of Directors and Governors as part of our Annual Forward Planning Process.

Please tick the box(es) below to indicate which hospital(s) your views refer to:

- |   |  |
|---|--|
| <input type="checkbox"/> Altrincham Hospital                      | <input type="checkbox"/> Saint Mary's Hospital         |
| <input type="checkbox"/> Manchester Royal Eye Hospital            | <input type="checkbox"/> Trafford General Hospital     |
| <input type="checkbox"/> Manchester Royal Infirmary               | <input type="checkbox"/> Withington Community Hospital |
| <input type="checkbox"/> Royal Manchester Children's Hospital     | <input type="checkbox"/> Wythenshawe Hospital          |
| <input type="checkbox"/> University Dental Hospital of Manchester | <input type="checkbox"/> all of MFT                    |

### About You

Please provide the following details to ensure we have received the views of a wide variety of people.

Home postcode:

### Are You? (tick one box)

- |  |  |
|--|--|
| <input type="checkbox"/> A staff member  | <input type="checkbox"/> General public      |
| <input type="checkbox"/> A public member | <input type="checkbox"/> Don't know/not sure |

### Your Age Group (tick one box)

- |  |   |
|--|---|
| <input type="checkbox"/> 16 years or under | <input type="checkbox"/> 22 years or over |
| <input type="checkbox"/> 17-21 years       |   |

**Write your views about what our key priorities for 2020/21 should be in the space provided**

### Thank you for sharing your views.

Send back to the Foundation Trust Membership Office via the freepost address (no stamp needed) on the reverse of this page. Or you can scan and email it to: [ft.enquiries@mft.nhs.uk](mailto:ft.enquiries@mft.nhs.uk) by Monday 7th October 2019.

*Please note: The data that you supply will be used only to contact you about the Trust's Membership and/or other related issues and will be stored in accordance with the Data Protection Act (full details available upon request). Your data will not be shared with any third parties and by providing your details, you will be giving consent to the processing of your information. A copy of MFT's privacy notice can be found on the Trust's website [mft.nhs.uk/privacy-policy](http://mft.nhs.uk/privacy-policy)*

Priority theme	Share your views and tell us what is important to you
<p><b>Possible 'Research' Priorities:</b></p> <p>Undertaking ground breaking research to discover and develop new treatments and giving patients access to new and experimental treatments</p>	An NHS Research priority that is important to me is:
<p><b>Possible 'People' Priorities:</b></p> <p>Delivering excellent education and learning to all our staff and looking after them to ensure that our Trust is a great place to work</p>	An NHS People (Staff) priority that is important to me is:
<p><b>Possible 'Finance' Priorities:</b></p> <p>Achieving our financial targets and using digital technologies to support this</p>	An NHS Financial priority that is important to me is:
<p><b>Possible 'Quality' Priorities:</b></p> <p>Providing safe, high quality care and continuing to improve and deliver excellent services for patients</p>	An NHS Quality priority that is important to me is:
<p><b>Possible 'Service' Priorities:</b></p> <p>Helping to transform (develop) health and social care across Greater Manchester to ensure our patients receive compassionate care that meets their individual needs</p>	An NHS Service priority that is important to me is:
<p><b>Other ideas or views about what our key health priorities for 2020/21 should be:</b></p>	



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