

MANCHESTER UNIVERSITY NHS FOUNDATION TRUST MEMBERSHIP – FAQs

WHAT IS AN NHS FOUNDATION TRUST?

NHS Foundation Trusts (FT) are based upon the mutual organisation model and represent a profound change in the history of the NHS and the way in which hospital services are managed and provided. They form part of the Government's plan to create a patient-centred National Health Service via the provision of high quality care which is shaped by the needs and wishes of patients/public.

WHY DO NHS FOUNDATION TRUSTS HAVE A MEMBERSHIP?

All NHS Foundation Trusts (FT) have a duty to engage with their local communities and encourage local people to become members of the organisation (ensuring that membership is representative of the communities that they serve). By this method, FTs provide greater accountability to patients, service users, local people and NHS staff with the overriding principle being that that members have a sense of ownership over the services that the FT provides.

Members are able to influence the Trust's decision-making processes and forward plans. By directly involving our members in this way means that we are able to respond, much more quickly and effectively, to the identified needs of our patients and their families and ultimately achieve and deliver a patient-centred National Health Service, via the provision of high quality care, which is shaped by the needs and wishes of patients/public and staff.

WHO CAN BECOME A MEMBER?

Those living in the communities, that we serve, can become public members with MFT's membership community being made up of both Public Members (including local residents, patients and carers) and Staff Members (including MFT's employees and other people who provide services to the Trust).

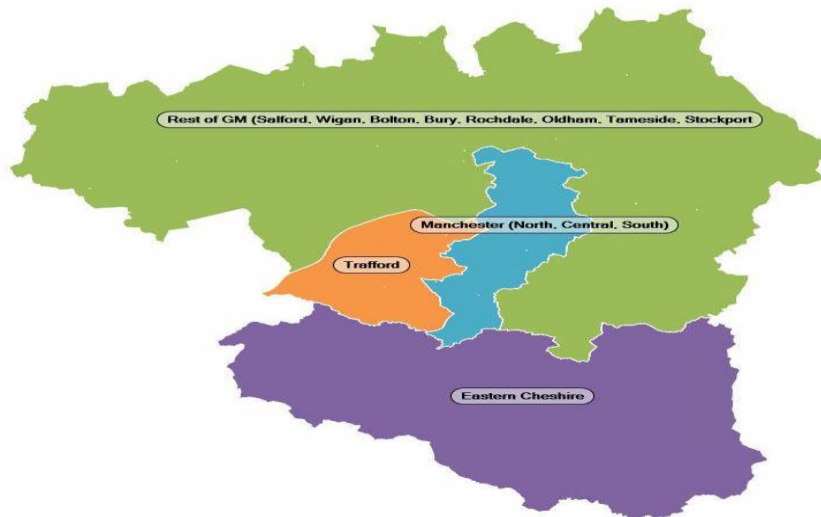
Public Membership

Public membership is on an opt-in basis, being free of charge and is open to anyone who is aged 11 years or over and resides in England and Wales. Our Public Member constituency is subdivided into five areas:

Public Constituencies:

- *Manchester*
- *Trafford*
- *Eastern Cheshire*
- *Rest of Greater Manchester*
- *Rest of England & Wales*

The map below illustrates the Public Member Constituencies for Manchester, Trafford, Eastern Cheshire and Rest of Greater Manchester areas. Areas that fall outside these constituencies are captured in the Rest of England and Wales Constituency.



We are committed to having a representative membership that truly reflects the communities that we serve and we welcome members from all backgrounds and protected characteristics.

Membership Community - by ensuring that our public membership is diverse and representative of the communities that we serve enables:

- A wide-range of people from various backgrounds, locations and profile groups, to regularly receive:
 - Key Trust information e.g. membership newsletters, invites and updates etc.
 - Key Membership involvement opportunities e.g. voting for Governor representatives and/or standing for election as a Governor in addition to participating in surveys and sharing their views about our future plans and attending events etc.

Staff Membership

Staff membership is open to individuals who are employed by the Trust under a contract of employment including temporary or fixed-term (minimum of 12 months) or exercising functions for the Trust with no contract of employment (functions must be exercised for a minimum of 12 months).

All qualifying members of staff are automatically invited to become members, as we are confident that our staff want to play an active role in developing better quality services for our patients. Staff are, however, able to opt out if they wish to do so. If a member of staff is eligible to become a staff member they cannot become a member of any other constituency even if they opt out. Staff that do not wish to be a member are not eligible to vote during the Governor Election process.

The Staff Member Constituency is subdivided into 4 staff classes:

Staff Classes:

- Medical & Dental
- Nursing & Midwifery
- Other Clinical Staff
- Non-Clinical & Support

We strive to actively engage with members so that their contribution and involvement is turned into tangible service benefits thus improving the overall experiences of our patients. Membership engagement is facilitated via our strong working relationship with our Governors and by developing engagement best practice methodologies with key membership events being held each year including our Annual Members' Meeting and Young People's Event:

- **Annual Members' Meetings** – event provides members with interactive health information with our recent event (24th September 2019) being themed on '**Caring for You**'. Staff alongside partner organisations, hosted information stands highlighting the outstanding patient care provided across our hospitals and community services, with the interactive health sessions and information provided helping attendees to stay well during the winter months. In keeping with statutory requirements, Directors present key information about our Annual Report & Accounts plus our Future Plans alongside a membership update being provided by our Lead Governor. Newly elected and nominated Governors are also formally introduced. Attendees at our recent event also joined the Trust in celebrating our Care Quality Commission (CQC) rating of 'Good'. More information available at <https://mft.nhs.uk/member-meetings/6796/>
 - **Date of next meeting – 22nd September 2020.**
- **Annual Young People's Event** – event promotes young people's health, NHS careers, volunteer and involvement opportunities in addition to interactive demonstrations e.g. basic first aid, plaster of paris (orthopaedic) techniques and correct hand-washing procedures. Recent event held on 25th June 2019 with more information available at <https://mft.nhs.uk/member-meetings/young-peoples-event/>
 - **Date of next event – 30th June 2020.**

HOW CAN MEMBERS BECOME MORE INVOLVED?

Foundation Trusts are democratic organisations in that eligible Public and Staff Members vote for and can stand to become elected representatives (Governors) who, in turn, are responsible for representing the interests of members and partner organisations in addition to holding Non-Executive Directors to account for the performance of the Board of Directors. FTs are therefore accountable to their members through their elected and nominated Governors.

Members, are also provided with the following involvement opportunities:

- *Talking to and engaging with Governors, at our membership events or via our Foundation Trust Membership Office*
- *Participating in interactive membership questionnaires/surveys, available at events or via our website and/or membership newsletter*
- *Joining our Youth Forum (if aged 11 – 21 years)*
- *Becoming a Hospital Volunteer (if aged 16 years or over)*
- *Receiving information about our hospital charities and becoming involved in fundraising events*
- *Sharing views on our future priorities and participating in our 'Forward Planning' process e.g. completing surveys/questionnaires, sharing views with Governors etc.*
- *Sharing views and opinions about our hospital services*
- *Receiving information and updates about the Trust's plans, services and achievements through our 'MFT News' membership newsletter and via our Membership/Governor webpages*
- *Finding out more about NHS careers*
- *Receiving invites to attend key Membership Events*
- *Standing for election as a Governor.*

WHAT AND WHERE IS MANCHESTER UNIVERSITY NHS FOUNDATION TRUST (MFT)?

MFT was formed on 1st October 2017 following the merger of Central Manchester University Hospitals NHS Foundation Trust (CMFT) and University Hospital of South Manchester NHS Foundation Trust (UHSM).

See the videos below for key information about MFT:

- *MFT Update – Our 1st year of operation -*
<https://vimeo.com/314423774/a7b0fa2bec>
- *MFT's Vision and Values in Action – Together Care Matters video link -*
<https://vimeo.com/289424367/99d0749724>

MFT is the largest Foundation Trust in England providing community, secondary, tertiary and quaternary services to the populations of Greater Manchester and beyond. With a workforce of over 20,000 staff, we are the main provider of hospital care to approximately 750,000 people in Manchester and Trafford and the single biggest provider of specialised services in the North West of England. We are a university teaching hospital with a strong focus on research and innovation.

The Trust is responsible for the management of nine hospitals across six different sites in addition to a range of community services provided through the Manchester & Trafford Local Care Organisations (M&TLCOs).

We are also the lead provider for a significant number of specialised services including Breast Care, Vascular, Cardiac, Respiratory, Urology Cancer, Paediatrics, Women's Services, Ophthalmology and Genomic Medicine.

The Trust's nine hospitals (across six different sites) are:-

- **ORC** (Oxford Road Campus), Manchester, M13 9WL which comprises of the:
 - **MRI - Manchester Royal Infirmary**
 - **RMCH - Royal Manchester Children's Hospital**
 - **MREH - Manchester Royal Eye Hospital**
 - **SMH - St Mary's Hospital**
- **UDHM - University Dental Hospital of Manchester**, Higher Cambridge Street, Manchester, M15 6FH
- **WTWA:**
 - **Wythenshawe Hospital**, Southmoor Road, Wythenshawe, Manchester, M23 9LT
 - **Trafford General Hospital**, Moorside Road, Davyhulme, Manchester, M41 5SL
 - **Withington Community Hospital**, Nell Lane, Manchester, M20 2LR
 - **Altrincham General Hospital**, Market Street, Altrincham, Cheshire, WA14 2RQ

